P.S.C. Ky. No. <u>10</u>	_
Cancels P.S.C. Ky. No5	
SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance of	N
5850 W. Las Positas Blvd., Pleasanton, California 94588.	
Rates, Rules and Regulations for Furnishing INTRASTATE TELECOMMUNICATION SERVICES AT	
COMMONWEALTH OF KENTUCKY	
All references to SBC Long Distance, LLC, SBC Long Distance, Inc., Southwestern Bell Communications Services, Inc., are to be considered interexchangeable for purposes of these tariff schedules.	D
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FILED WITH PUBLIC SERVICE COMMISSION OF	
KENTUCKY	
ISSUED December 19, 20 05 EFFECTIVE December 21, 20 05	
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CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

None

SYMBOLS

The following are the only symbols used for the purposes indicated below:

\mathbf{C}	_	Changed regulation
\sim		Changea regulation

D - Discontinued rate or regulation

I - Increase

M - Matter relocated without change

N - New rate or regulation

R - Reduction

S - Reissued matter

T - Change in text, but no change in rate or regulation

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FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 63
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TARIFF FORMAT

- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are added to the Tariff from time to time. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised page 14 cancels the 3rd revised page 14.
- C. Paragraph Numbering Sequence There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.12.1.1
 - 2.1.1 (A)
 - 2.1.1 (A).1
 - 2.1.1 (A).1.a
 - 2.1.1 (A).1.a.i
 - 2.1.1 (A).1.a.i (1)

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5850 W. Las Positas Blvd/2006 Pleasanton, California 94588

FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 64
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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

30 Member Speed Calling: A service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

T

Access Advantage Plus®: A registered trademark of SBC Knowledge Ventures, Inc. Access Advantage Plus® is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

T

Affiliate: A company which has any of the following relationships with the Company; (1) directly or indirectly owns or controls it; (2) is directly or indirectly owned or controlled by it; or (3) is under common direct or indirect ownership with it.

Affiliated CLEC: A CLEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Affiliated LEC: A LEC with which the Company has any of the following relationships: (1) owns or controls it; (2) is owned or controlled by it; or (3) is under common ownership with it.

Aggregation: The combining of a Customer's total usage across multiple BTNs into a group for the purpose of determining a common usage rate for call(s) associated with the individual BTNs.

Aggregation ID: Aggregation Identifier. Tags which BTNs are to be combined in a grouping.

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FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 65
Cancels Original Sheet 65

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Airline Mileage: The distance in mileage between two serving Wire Centers whose position is specified by industry standards.

Ameritech Centrex Service (ACS): A service provided by an Affiliate of the Company

T

ANI: Automatic Number Identification. A process used to identify the calling station. For example, Customers such as call centers pay for caller's telephone numbers to be sent to them simultaneously with their incoming toll free service calls.

Applicant: Any entity or individual who applies for Service under this Tariff.

Area of Service: The specific area(s) from which toll free calls will be allowed on a given TFS Number as decided by the Customer subscribing to that TFS Number.

Date of Issue: July 21, 2006

Issued By: Joann Rice - Associate Director Regulatory

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Effective Date: R1 31,000 EVED

5850 W. Las Positas 1977/2006 Pleasanton, California 94588

FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 66
Cancels Original Sheet 66

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Authorization Level: An assigned level of calling privileges for VPN Service. Authorization Levels are assigned to private numbers when CSR features are utilized. If a caller encounters a call screening condition that restricts the caller from placing a particular call, the caller will be prompted to enter a VPN Authorization Code to override the restriction. If the Authorization Level assigned to the VPN Authorization Code is equal to or higher than the Authorization Level assigned to the private number, the call will be allowed to proceed. The caller is given three attempts to enter a valid VPN Authorization Code with the appropriate Authorization Level. If the Authorization Level is not sufficient, the call will be disconnected with an announcement after the third attempt.

Authorized User: A person, firm, corporation or other entity (including Customer) that 1) is authorized by the Customer to be connected to and utilize the Company's Services under the terms and regulations of this Tariff or 2) either is authorized by the Customer to act as the Customer in matters of ordering, changing or canceling Service or is placed in a position by the Customer, either through acts or omissions, to act as Customer in such matters. Such actions by an Authorized User shall be binding on Customer and shall subject Customer to any associated charges.

Auto RedialTM: Auto RedialTM is a service/feature associated with local exchange service which T is defined in the tariff of the Company or an Affiliate of the Company

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FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 67
Cancels Original Sheet 67

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

BAN: Billed Account Number.

Bandwidth: The total frequency band, in Hertz, allocated for a Channel.

Billing Hierarchy: A billing arrangement which allows Customer to set up a payment, rating, and discounting structure to assist with communication expense management by grouping communication expenses by region, business unit, organization, etc. The Customer is able to designate various invoice points throughout the hierarchy.

Blocking: A temporary condition that may be initiated so that the Customer cannot complete a telephone call.

BTN: Billed Telephone Number. May consist of one or more WTNs.

Business Customer: A Customer whose use of the Services is primarily or substantially for a business, professional, institutional, or occupational purpose.

Business Essentials A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures. Business Essentials is a service provided by an Affiliate of the Company.

Business Optional Calling Plan: Long distance Service offerings available to Business Applicants or Business Customers. Includes but is not limited to High Volume Calling Plans (HVCP), Virtual Private Line (VPN), and plans targeted to small businesses.

Business PreferredSM: A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures. Business PreferredSM is a service provided by an Affiliate of the Company.

Effective Date: Rv 81, 006

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P.S.C. KY. NO. 10
1st Revised Sheet 68
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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Business Solutions SM : A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T	T
Knowledge Ventures. Business Solutions SM is a service provided by an Affiliate of the	
Company.	T
Busy Call Forwarding: A service/feature associated with local exchange service which is	
defined in the tariff of the the Company or an Affiliate of the Company.	Т
Busy Call Forwarding-Extended: A service/feature associated with local exchange service	
which is defined in the tariff of an Affiliate of the Company.	T
Call Again [™] : A trademark of Southern New England Telephone Company. Call Again [™] is a	
service/feature associated with local exchange service which is defined in the tariff of the	
Company or an Affiliate of the Company.	T

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FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 69
Cancels Original Sheet 69

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Call Blocker TM : A trademark of Southwestern Bell Telephone Company and Southern New England Telephone Company. Call Blocker TM is a service/feature associated with local	
exchange service which is defined in the tariff of the Company or an Affiliate of the Company.	T T
Call Blocking: A service provided by Southern New England Telephone Company. Call Blocking is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.	Т
Call Forwarding: A service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.	1
Call in One: A service provided by Pacific Bell Telephone Company. Call In One is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.	Т
Call Return: A service provided by Southwestern Bell Telephone Company. Call Return is a service/ feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.	T
Call Screen: A service provided by Pacific Bell Telephone Company. A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company	T T
Call Screen Routing: A VPN feature which provides the capability to screen or route calls based on a number of parameters, such as ANI and switch/trunk groups.	
Call Transfer Disconnect: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.	Т

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FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 70
Cancels Original Sheet 70

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Call Waiting: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Call Waiting ID: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

T

CallNotes®: A registered trademark of Southwestern Bell Messaging Services, Inc.
CallNotes® is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

T

CallNotes® Plus: A registered trademark of Southwestern Bell Messaging Services, Inc.
CallNotes® Plus is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

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TARIFF BRANCH

Effective Date Rule 1, Conf. 1 Conf. 1

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

CAP: Competitive Access Provider.

CARE: Customer Account Record Exchange.

Carrier Common Line Charges: The charges the long distance companies pay to the local telephone companies for carrier common line access service which provides for the use of end user's telephone company provided common lines by subscribers for access to such end users to furnish interstate communications.

Casual Caller: A caller that has not affirmatively selected the Company as its choice of a long distance service provider in advance of placing a long distance call.

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OF KENTUCKY

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FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
3rd Revised Sheet 72
Cancels 2nd Revised Sheet 72

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Centrex or Plexar®: A central office based switching service that provides the user with the ability to intercommunicate among stations at the user's premises while also providing station access to local exchange service dial tone and long distance service and many optional features and functions associated with sophisticated Customer Premises equipment.

Circuit or Channel: A communications path between two or more points having a standard Bandwidth or Transmission Speed selected by the Customer.

CLEC: Competitive Local Exchange Carrier. Any carrier or reseller offering local exchange telecommunications services other than the incumbent LEC.

CMR: Customized Menu Routing, also referred to as Combined Transport and Usage Billing. An arrangement consisting of routing, control, and announcement features which may be utilized by a TFS Customer.

Commission: Public Service Commission of Kentucky or any succeeding agency.

Company: SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance.

Company-Provided: The switching, transmission, and other related telecommunications or computer equipment/facilities provided by the Company or by any combination of the Company, the LEC, or other authorized Third Party Vendors contracted by the Company.

CompleteLinkSM: A registered service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures. CompleteLinkSM is provided by an Affiliate of the Company.

Corporate BAN: The highest level BAN on a hierarchy, is always an invoice BAN. VPN price plans will be attached at this level, which is the point of aggregation for the MAC and MMC.

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PUBLIC SERVICE COMMISSION OF KENTUCKY

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FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
2nd Revised Sheet 73
Cancels 1st Revised Sheet 73

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Credit Card: Visa®, MasterCard®, or other Credit Cards issued by other companies the Company may accept.

CSR: Call Screen Routing.

CTS: Call Transfer Service. A feature of Enhanced Toll Free Service which allows an agent to hand off a caller to a second agent at a different destination.

CTUB: Combined Transport and Usage Billing.

Custom BizSaverSM: A service mark of AT&T Knowledge Ventures, L.P. d/b/a AT&T

Knowledge Ventures. Custom BizSaverSM is a service provided by an Affiliate of the Company.

T

Customer: A person or legal entity which subscribes to the Company's Services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff.

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> PUBLIC SERVICE COMMISSION OF KENTUCKY

SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance

FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 74
Cancels Original Sheet 74

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Customer Premises/Customer's Premises: Location(s) designated by a Customer where Service is originated/terminated.

DACC: Directory Assistance Call Completion.

Data Services: Communication Services which are designed to allow the transfer of formatted information between points. Data Services include but are not limited to Private Line Service, Frame Relay Service, ATM Service, and Primary Rate ISDN (PRI).

Dedicated Access: Where Customer's Premises has a non-switched connection to the POP selected by the Company for origination and or termination of calls. When the Dedicated Access is used for overlayed Switched Services, the Dedicated Access is referred to as a DVA line.

Delayed Call Forwarding: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Direct-Dialed: A call placed by the caller without operator assistance (either live or automated).

Diversity: Customer-designated routing which indicates a Customer-designated departure from the primary route, usually with physical separation.

DS1: Digital Signal level One. Composed of twenty-four 64 Kbps Channels with a throughput capacity of 1.544 Mbps. Also called T-1.

DS3: Digital Signal level Three. Composed of 28 DS1 Channels and operating at 44.736 Mbps. Also called T-3.

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SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance

FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
2nd Revised Sheet 75
Cancels 1st Revised Sheet 75

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

DSL: Digital Subscriber Line. A service provided by an Affiliate of the Company.

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DVA: Dedicated Voice Access.

DTMF: Dual Tone Multi Frequency. A term describing push button or Touchtone dialing. When one pushes a button on a push button pad, it makes a tone of one high frequency and one low frequency, therefore, named Dual Tone Multi Frequency.

DTMF Cut-Through: The capacity of a voice response system to receive DTMF tones while the voice synthesizer is delivering information.

EABX: Electronic Automatic Branch eXchange.

End User: The person or legal entity which uses the Service provided by the Company.

Enterprise Billing: A feature of Toll Free Service which enables a Customer to have all or a portion of a toll free call billed to the termination point (telephone line) to which a toll free call is routed.

Equal Access: Enables the Customer to place long distance calls without the need to first dial a special code.

Exemption Certificate: A written notification provided by the Customer certifying that its dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting Service with the local exchange network or (b) the facility is associated with a Switched Access Service that is subject to Carrier Common Line Charges.

F.C.C.: Federal Communications Commission or any succeeding agency.

Flat Rate: Charging a rate per minute irrespective of the distance the call is carried or the time- of-day or day-of-week the call is placed.

Group A Large Package: Features associated with the provision of local exchange service which include (1) Call Waiting ID; (2) Three-way Calling; (3) Call Forwarding; (4) Call Waiting or Talking Call WaitingSM; (5) Selective Call Forwarding, Select Call ForwardingTM or Priority Call ForwardingTM, (6) Priority Call, Priority Call RingingTM or Priority RingingTM; (7) Speed Call 8 or Speed Calling 8TM; (8) Call Screen, Call Screening, Call BlockerTM or Call Blocking; (9) Repeat DialingTM or Call AgainTM; (10) Auto RedialTM or Missed Call DialingTM; (11) Call Return or Auto Callback; and (12) PRIVACY MANAGER®.

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Group B Large Package: Features associated with the provision of local exchange service which include (1) The Message CenterTM, Voice Mail PlusTM, CallNotes® Plus, Universal CallNotes® or Call in One and (2) Inline®, Pacific Bell WirePro®, or Inside Wire PlusTM, LINE-BACKER®, LINE-BACKER® w/Phone Package, LINE-BACKER®Basic or LINE-BACKER® w/Phone.

Group C Large Package: Features associated with the provision of local exchange service which include Auto RedialTM or Missed Call DialingTM, Call ScreenTM, Call Screening, Call BlockerTM or Call BlockingTM, Call Forwarding (includes Busy Line, Delay, Don't Answer, and Busy Line/Don't Answer), CallNotes®, The Message CenterTM, Voice Mail PlusTM or CallNotes® Plus, Voice Mail 98, Call ReturnTM, Auto Callback, AutoCall Block, Call Waiting, Talking Call WaitingSM, Call Waiting ID, Call Waiting ID Options, Caller ID, Inline®, Pacific Bell WireProTM or Inside Wire PlusTM, LINE-BACKER®, LINE-BACKER® w/Phone Package, LINE-BACKER®Basic, LINE-BACKER® w/Phone, Inline Plus, Personalized Ring/Multi Ring 1 or 2, Priority Call, Priority Call RingingTM or Priority RingingTM, Remote Access to Call Forwarding, Selective Call Forwarding, Select Call ForwardingTM or Priority Call ForwardingTM, Speed Call 8 or Speed Calling 8TM, Three-Way Calling-subscription, Internet Caller ID, PRIVACY MANAGER®, Talking Call WaitingSM, Speed Call 30, Repeat DialingTM or Call AgainTM, VoiceMail (standard), SpeedCall 30, The Message Center Call-In-One, The Message Center (Deluxe Mailbox), Universal CallNotes® Plus, METRO PLAN, and Phone-ProtectSM.

Group D Package: Features associated with local exchange service which include Auto RedialTM, Busy Call Forwarding, Call Forwarding, Call Return, Call Transfer Disconnect, Call Screen, Call Waiting, Delayed Call Forwarding, Call Waiting ID, Priority Call, Priority RingingTM, PRIVACY MANAGER®, Remote Access to Call Forwarding, Repeat Dial, Select Call ForwardingTM, 30 Member Speed Calling, Speed Calling 8TM, and Three Way Calling.

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Group 2 Toll Free Access Numbers: 800-877-0000, 877-722-2141, 800-522-2020, 888-330-2323, 800-221-2212, and other Toll Free Numbers determined by the Company to be billed as a Group 2 Toll Free Access Number.

Hertz: A unit of frequency equal to the cycle per second.

High Volume Calling Plans (HVCP): Long distance Service offering available to Business Customers that typically have more than twenty (20) lines, multiple locations, and multiple BTNs. Allow BTNs for Aggregation for Total Revenue Commitment.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

ICB: Individual Case Basis. A Service provided involving a nonstandard arrangement. The nature of such Service requirements makes it difficult or impossible to establish general Tariff provisions for such circumstances.

Inline®: A registered trademark of SBC Knowledge Ventures, Inc.

Inside Wire PlusTM: A trademark of Southern New England Telephone Company.

InterLATA: Any call or transmission that originates in one LATA and terminates in a different LATA.

International: Involving two or more nations.

IntraLATA: Any call or transmission that originates in one LATA and terminates within the same LATA.

ISDN: Integrated Services Digital Network. Integrates voice, data, and video communications services via standard interfaces.

Joint User: A corporation, association, partnership, or individual that is permitted to use a Customer's Service by mutual agreement between the Customer and the Joint User in accordance with the terms and conditions of this Tariff.

JustCallSM: A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures.

Kbps: Kilobits Per Second. One thousand Bits per second.

LATA: Local Access Transport Area. A geographically defined regulatory boundary established by the Modification of Final Judgement.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

LEC: Local Exchange Carrier.

LIDB: Line Information Data Base. A data base that contains all valid telephone and calling card numbers in a region and the necessary information to perform billing validation.

LINE-BACKER®: A registered trademark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures.

Local Access: The service between a subscriber's premise and a Company-designated POP.

Local Access Provider: An entity providing Local Access.

Local Usage SaverSM: A service mark of AT&T Knowledge Ventures, L.P. d/b/a AT&T Knowledge Ventures. Local Usage SaverSM is a service provided by an Affiliate of the Company.

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MAC: Minimum Annual Commitment.

Mbps: Megabits per second. Million Bits per second.

METRO PLAN: A service provided by an Affiliate of the Company.

Missed Call DialingTM: A trademark of Southern New England Telephone Company.

MMC: Minimum Monthly Commitment.

Modification of Final Judgment: The judicial opinion United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States v. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

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MOU: Minutes of Use.

MRC: Monthly Recurring Charge.

MTM: Month-to-Month.

MTS: Message Telecommunications Service.

North American Dialing Plan: The method of dialing in the public network of North America (i.e. 1+NPA-NXX-XXXX).

NPA: Numbering Plan Area. More commonly referred to as an area code.

NXX: The first three digits of a Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

Off-Net: A location where the Company's primary Third Party Vendor does not have facilities.

On-Net: A location where the Company's primary Third Party Vendor has facilities.

Operator Toll Assistance Services: Enable callers to place calls from their presubscribed telephone line or when away from their established primary Service location with the ability to bill the call with alternate billing options. Calls may be fully automated or may require the assistance of an operator. Operator Toll Assistance Services are also known as alternate billed services.

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OTC: One Time Charge.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

PABX: Private Automatic Branch eXchange.

Pacific Bell Instant OfficeSM: A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures. Pacific Bell Instant OfficeSM is a service provided by an Affiliate of the Company.

Pacific Bell WirePro[™]: A trademark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures.

PBX: Private Branch Exchange.

Person-to-Person: Any operator-handled call whereby the person originating a call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Phone-ProtectSM: Phone-ProtectSM is a service mark of AT&T Knowledge Ventures, L.P.,

d/b/a AT&T Knowledge Ventures.

PIC: Primary Interexchange Carrier.

PIN: Personal Identification Number. A unique number assigned to each calling card for the purpose of accessing Service.

Plexar®: A trademark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge T Ventures.

Plexar I®: A registered trademark of Southwestern Bell Telephone, L.P. Plexar I® is a service provided by an Affiliate of the Company.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

POP: Point-of-Presence. A physical place at which the local telephone company terminates subscriber Circuits for long distance dial-up or leased-line communications or a Company-designated location where a facility is maintained for the purpose of providing access to the Company's Service.

Postalized: Charging a Flat Rate per minute irrespective of the distance the call is carried. Stems from the fact that the United States Post Office also charges a Flat Rate irrespective of how far it carries the mail (within the country).

POTS Number: Plain Old Telephone Service Number. The 10-digit telephone number associated with basic local exchange service.

Power OfficeSM: A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge T Ventures. Power OfficeSM is a service provided by an Affiliate of the Company.

PRI: Primary Rate Interface. The ISDN equivalent of a DS1 Circuit. The Primary Rate Interface consists of twenty-four 64 Kbps Channels.

Priority Call: A service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Priority Call ForwardingTM: A trademark of Southern New England Telephone Company. Priority Call ForwardingTM is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Priority Call Ringing[™]: A trademark of Southern New England Telephone Company. Priority Call Ringing[™] is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

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Priority Ringing[™]: A trademark of Pacific Bell Telephone Company. Priority Ringing[™] is defined in the tariff of the Company or an Affiliate of the Company.

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PRIVACY MANAGER®: A registered trademark of AT&T Knowledge Ventures, L.P., d/b/a

AT&T Knowledge Ventures. A service/feature associated with local exchange service which is defined in the tariff of the Company or Affiliate of the Company.

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Private Line: Discrete communication Bandwidth dedicated for a Customer's exclusive use. A Private Line is provisioned on facilities that may be shared and accomplished through a variety of technologies and media.

Private Line Service: Full duplex transmission/transport service between two points. Private Line Service(s) are defined by Bandwidth, signaling, media, etc.

P.S.C.: Public Service Commission.

PSTN: Public Switched Telephone Network. The worldwide voice telephone network with access to all those with telephone and access privileges.

Rate Center: A specified geographical location used for determining mileage measurements.

Remote Access to Call Forwarding: A service or feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

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Repeat DialingTM: A trademark of Pacific Bell Telephone Company. Repeat DialingTM is defined in the tariff of an Affiliate of the Company.

Reseller: A Customer that resells the Company's Service(s) with the Company's authorization.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Residential Customer: A Customer whose use of the Service is primarily or substantially of a social or domestic nature; and business use, if any, is incidental.

Resp Org: Responsible Organization. The entity designated to manage and administer a Customer's SMS/800 records.

SBC Phone Solution Complete for Business: A local service provided by Company.

SBC® Yahoo!® Dial Internet Access: SBC® is a registered trademark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures. Yahoo!® is a registered trademark of Yahoo! Inc. SBC® Yahoo!® Dial Internet Access is a service provided by a an Affiliate of the Company.

Select Call ForwardingTM: A trademark of Pacific Bell Telephone Company. A service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Service: Any or all services provided pursuant to this Tariff.

Service Acceptance Date: The date service is first established on the Business Optional Calling Plan Customer agrees to.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Service Order: The standard Company order form(s), in effect from time-to-time, or Customer's forms accepted in writing by an authorized representative of the Company for Service which shall enable the Company to provide Service.

Simple Solutions®: A registered trademark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures. Simple Solutions® is a service/feature associated with local exchange service which is defined in the tariff of the Company or Affiliate of the Company.

SimpleLinkSM: A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures. SimpleLinkSM is a service/feature associated with local exchange service which is defined in the tariff of the Company or an Affiliate of the Company.

Simply TalkSM 5 Cents: A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T Knowledge Ventures.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Small Business Optional Calling Plans: These plans are targeted to Business Customers with less than twenty (20) lines. Small Business Optional Calling Plans are available to Business Customers with a single BTN that do not have more than one location. Customers subscribing to Small Business Optional Calling Plans may receive a single bill from the Company for local and long distance services.

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SMS/800: 800 Service Management System. The main operations support system used to create and update toll free records that are then downloaded to the SMS/SCPs for processing toll free service calls. This system is used by Resp Orgs to manage and administer SMS/800 records.

SMS/800 Help Desk: The organization that administers the SMS/800 system for the centralized management of toll free numbers.

SMS/SCP: Service Management System/Service Control Point. The real time data base system in the exchange carrier's network that contains routing instructions downloaded from the SMS/800.

Special Access Surcharge: A charge imposed by the Local Exchange Companies in accordance with Section 69.115 of the F.C.C. Rules and Regulations.

Speed Calling 8TM: A trademark of Pacific Bell Telephone Company.

State: Commonwealth of Kentucky.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Station-to-Station: Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Switched Access: A transmission line that is switched through the LEC or CLEC to reach the long distance network. Switched access arrangements are only available from the subscriber's local telephone company.

Switched Services(s): Any Services that are not Data Service as defined herein which use message switches to share inter-switch transport.

Talking Call WaitingSM: A service mark of AT&T Knowledge Ventures, L.P., d/b/a AT&T

Knowledge Ventures. Talking Call WaitingSM is a service provided by an Affiliate of the

Company.

The Basics®: A trademark of Southwestern Bell Telephone Company.

The Business Plan: A service provided by an Affiliate of the Company.

The Message CenterTM: A trademark of Pacific Bell Telephone Company.

The Works®: A registered trademark of Southwestern Bell Telephone Company.

The Works®: A registered trademark of Southwestern Bell Telephone Company. The Works® is service provided by an Affiliate of the Company.

Three Way Calling: A service or feature associated with local exchange service which is

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defined in the tariff of the Company or an Affiliate of the Company.

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Third Party Vendor: A company, entity or individual, other than the Company, designated by the Company that provides the facilities and/or the equipment required to provide Service(s).

Toll Free Access Number: A telephone number established for the purpose of accessing one of the Company's calling card platforms where the caller does not incur a charge for placing the call to the access number. The area code for a toll free access number is either 800, 877, or 888 or other area code assignments (8XX) as appropriate.

Toll Free Number: A telephone number associated with a Customer's Toll Free Service that is used by the calling party without charge to the calling party. The area code for a toll free number is either 800, 877, or 888 or other area code assignments as appropriate.

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Toll Free Service: A reverse-billed Service that permits calls to be completed without charge to the calling party.

Total Revenue Commitment: The dollar commitment the Customer makes to the Company under the Customer's term plan agreement for the total length of the term plan. The Total Revenue Commitment is calculated by totaling the following dollar amounts as applicable (a) for a Business Optional Calling Plan with a MAC, the MAC times the number of years of the term plan agreement; (b) for a Business Optional Calling Plan with a MMC, the MMC times the number of months of the term plan agreement; and (c) for a Business Optional Calling Plan with a MRC, the MRC times the number of months of the term plan agreement.

Transmission Speed: Denotes the line or Channel speed in Bits per second.

Under-Utilization Fee (UUF): A one-time charge applicable when the Customer fails to meet revenue commitments of the Customer's Term Plan Agreement.

V&H: Vertical and Horizonal geographic coordinates.

VIP: Volume Incentive Plan.

Virtual On-Net: Stations that access and terminate within the VPN network through Switched Access.

Voice Grade Equivalent: Includes Centrex, Plexar, Local ISDN BRI and Local ISDN PRI.

Voice Mail PlusTM: A trademark of Southern New England Telephone Company.

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VPN: SBC Long Distance Virtual Private Network. A Service that provides the functionality and capabilities of a private network through the use of shared transmission facilities.

VPN Authorization Code: A code used to override CSR restrictions imposed on the VPN Service.

VPN On-Net: A feature that enables the Customer or user to dial from one VPN member station to another within the Customer's VPN service.

VPN Off-Net: A feature that enables the Customer or user to dial from a VPN member station to a number outside of the Customer's VPN network. VPN Off-Net calling may be initiated from a switched, dedicated, or remote access location.

VRA: The authentication code and PIN used when making a VPN remote access call.

VRA Number: VPN Remote Access Toll Free Number.

WATS: Wide Area Telecommunications Service.

Wire Center: A specified geographical location used for determining mileage measurements.

WTN: Working Telephone Number.

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Pleasanton, California 94588

2.1 Application of the Tariff

- 2.1.1 This Tariff contains the descriptions, regulations, and rates applicable to intrastate InterLATA and intrastate IntraLATA telecommunications Service offered by the Company with principal offices located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. Service is furnished for communications that both originate and terminate at points within the State under terms of this Tariff. The Company operates as a reseller. Unless otherwise indicated in this Tariff, Service is available on a statewide basis.
- 2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

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2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of facilities, equipment, or systems, the Company's ability to fulfill the request for Service and the provisions of this Tariff. Service is not offered where operating conditions do not permit. The Company reserves the right, without incurring liability, to refuse to provide Service, to or from any location where the necessary facilities, equipment, systems, billing agreements, and/or switch software are not available. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Switched Services shall take precedence over the establishment of Data Services.
- 2.2.2 Except for calls from Casual Callers, all Switched Services provided according to this Tariff are intrastate add-on Services available from the Company only if the Customer subscribes to the Company's comparable interstate Service offering or interstate promotional offering. Unless otherwise indicated in this Tariff, intrastate Switched Services are not offered on a stand-alone basis. Unless otherwise stated in this Tariff, the method of provisioning a specific Service is determined by the Company.
- 2.2.3 A third party call is any call charged to a number other than that of the called or calling party. The Company reserves the right to refuse to process a third party call when acceptance of charges at the third number cannot be confirmed.

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- 2.2 Limitations on Service (continued)
 - 2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff. The Company may regularly review any Customer's toll usage in order to protect itself from fraudulent or excessive usage by high-risk Customers or Customers who are delinquent in their payments. When the Company determines that the usage volume increases the likelihood that a particular Customer will not pay or will be unable to pay for usage, the Company may implement its toll blocking process, including calling card cancellation. Customers will be provided notification of the limit placed upon their toll usage pursuant to the establishment of credit, indebtedness of Service, and toll restrictions provisions of this Tariff.

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- 2.2 Limitations on Service (continued)
 - 2.2.5 Without incurring liability, the Company may refuse or terminate Service pursuant to 807 KAR 5:006, Section 14 or 807 KAR 5:061, Section 12.

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- 2.2 Limitations on Service (continued)
 - 2.2.6 The Company does not generally provide echo suppression. However, for Toll Free Service or outbound Services that require Dedicated Access to reach the long distance network, the Company, not the Customer, will determine when echo suppression will be provided.
 - 2.2.7 Initial and continuing Service is offered subject to the availability of necessary facilities and/or equipment, including those to be provided by other companies furnishing a portion of the Company's Service(s).

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- 2.2 Limitations on Service (continued)
 - 2.2.8 Service is furnished subject to the condition that there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of Service includes, but is not limited to:
 - (A) Service that is used by the Customer or End User to frighten, abuse, torment, or harass another; or
 - (B) Service that is used by the Customer or End User in a manner which interferes with the use of Service by one or more other Customers; or
 - (C) Service that is used by the Customer or End User to place calls by means of illegal equipment, service, or device; or
 - (D) Service that is used by the Customer or End User to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the applicable charge.
 - 2.2.9 The Company's failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, to grant a waiver of any term or conditions herein, or to grant the Customer an extension of time for performance, will not constitute the permanent waiver of any such term or condition herein. Each of the provisions of this Tariff will remain, at all times, in full force and in effect until modified in writing, signed by the Company and Customer.

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- 2.2 Limitations on Service (continued)
 - 2.2.10 The Company may rely on third parties to provide a portion of the Company's Service. The selection of the Third Party Vendors is made by the Company. The Company reserves the right to change Third Party Vendors at any time.
 - 2.2.11 The Company reserves the right, without incurring liability, to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
 - 2.2.12 Recording of telephone conversations provided pursuant to the Company's Service under this Tariff is prohibited except as authorized by applicable federal, state, and local laws.
 - 2.2.13 All outbound Services requiring Switched Access to reach the long distance network are only available to Customers located in those exchanges which have Equal Access. Unless otherwise indicated in this Tariff, all Toll Free Services described in this Tariff are available on a statewide basis.
 - 2.2.14 Reserved for future use

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- 2.2 Limitations on Service (continued)
 - 2.2.15 Except for Operator Toll Assistance Services, Service(s) in this Tariff are not available for coin or semi-coin telephone stations unless otherwise indicated for a specific Service offering.
 - 2.2.16 Reserved for future use
 - 2.2.17 The Company does not generally provide echo suppression. However, for Toll Free Service or outbound Services that require Dedicated Access to reach the long distance network, the Company, not the Customer, will determine when echo suppression will be provided.
 - 2.2.18 The Company reserves the right to add, change, or delete Services at any time.

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- 2.2 Limitations on Service (continued)
 - 2.2.19 Reserved for future use.

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2.3 Limitation of Liability

The Company's liability will be limited to that expressly stated in Sections 2.3 of this Tariff in connection with the provision of Service to the Customer.

- 2.3.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of Service(s) with a usage-sensitive rate structure, will in no event exceed an amount equivalent to the initial period charge to the Customer for the call during which such mistake, omission, interruption, delay, error or defect occurred. The Company shall not be liable for any damages caused by the negligence, gross negligence or willful misconduct of the Customer or Customer's agents, employees, officers, directors, contractors or vendors.
- 2.3.2 Unless otherwise stated in this Tariff, the liability of the Company for negligence arising out of mistakes, omissions, interruptions, delays, errors, defects or other comparable actions occurring in the provision of recurring Service(s) shall be limited to a service adjustment based on the amount of time such Service is out of service times the applicable monthly recurring charge for Service.

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- 2.3 Limitation of Liability (continued)
 - 2.3.3 The liability of the Company for gross negligence arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the provision of Service(s) shall not exceed the higher of the adjustments described in Section 2.3.1 or 2.3.2 of this Tariff, whichever is applicable, or the sum of \$10,000. The liability of the Company for gross negligence shall be limited to and shall in no event exceed \$10,000.
 - 2.3.4 Reserved for future use.
 - 2.3.5 The Company will not be liable to the Customer for damages or be obligated to make any adjustment, refund or cancellation of charges unless the Customer has notified the Company in writing of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered by the Company for the call or Service giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand.

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2.3 Limitation of Liability (continued)

- 2.3.6 Interruptions, delays, errors, or defects caused by or contributed to, directly or indirectly, by act or omission of the Customer or its customers, affiliates, agents, contractors, representatives, invitees, licensees, successors, or assignees or which arise from, or are caused by, the use of facilities or equipment of the Customer or related parties, will not result in the imposition of any liability whatsoever upon the Company. The Customer will pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof. In addition, a portion or all of the Service may be provided over facilities of third parties. The Company will not be liable to the Customer or any other person, firm, or entity in any respect whatsoever arising out of defects caused by such third parties. The Company's liability, if any, with regard to the delayed installation of facilities or commencement of Service will not exceed \$1,000.
- 2.3.7 With respect to Service provided hereunder, the Company hereby expressly disclaims, without limitation, all warranties not stated in this Tariff, whether express, implied or statutory, and in particular disclaims all implied warranties of merchantability and of fitness for a particular purpose.
- 2.3.8 No contractors, agents or employees of connecting, concurring or other participating carriers or companies will be deemed to be contractors, agents or employees of the Company without the Company's written authorization.
- 2.3.9 Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for any damages, including but not limited to direct, indirect, actual, consequential, special, or punitive damages, or lost profits.

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- 2.3 Limitation of Liability (continued)
 - 2.3.10 The Company will not be liable for any failure of performance hereunder due to causes beyond its control including, but not limited to:
 - (A) Unavoidable interruption in the working of transmission facilities; or
 - (B) Natural disasters such as storms, fire, flood, or other catastrophes; or
 - (C) Any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entity, or of any civil or military authority; or
 - (D) National emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, supplier failures, shortages, breaches or delays, or other labor difficulties; or
 - (E) The unlawful acts of individuals, including acts of the Company's agents and employees if committed beyond the scope of their employment; or
 - (F) Explosions, vandalism, cable cut or other similar occurrences; or
 - (G) Preemption of existing Services to restore Service(s) in compliance with the F.C.C.'s rules and regulations; or
 - (H) Any failure to provide or maintain Service under this Tariff due to circumstances beyond the Company's control.

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2.3 Limitation of Liability (continued)

- 2.3.11 The Company will use its best efforts to provide Services consistent with industry standards. The Company will have no liability to the Customer for any loss of revenue or any other direct, special, incidental, consequential, or other damages the Customer may sustain resulting from the failure or inability of the Company to provide Service to its Customers; negligent or defective Services to Customers; equipment, computer, network, or electrical malfunctions of any kind, breakdowns, or outages; or any other cause, whether or not within the control of the Company.
- 2.3.12 If the Company learns of actual or possible unauthorized, fraudulent, or unlawful use of any Company Services, the Company will make an effort to contact the Customer, but Service may be blocked without notice and without liability to the Company. Service may be suspended by the Company without incurring liability by Blocking all calls or by Blocking calls to or from certain NPA-NXXs, certain countries, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.
- 2.3.13 The Company does not undertake to transmit messages but furnishes the use of its Services to its Customers for telecommunications. The Company is not liable for the content of the Customer's messages.

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- 2.3 Limitation of Liability (continued)
 - 2.3.14 The Company may rely on Third Party Vendors for the performance of certain services such as Dedicated Access. Upon Customer request and execution and delivery of appropriate authorizing documents, the Company will act as agent for the Customer in obtaining such other services. Customer's liability for charges hereunder will not be reduced by untimely installation or non-operation of Customer-provided facilities and equipment.

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- 2.3 Limitation of Liability (continued)
 - 2.3.15 The Company will not be liable for:
 - (A) Any act or omission of any other company or companies furnishing a portion of the Service or furnishing facilities or equipment associated with such Service.
 - (B) Damages caused by the fault or negligence or willful misconduct of the Customer or End User.
 - (C) Any failure to provide or maintain Service under this Tariff due to circumstances beyond the Company's reasonable control.
 - (D) Any direct, indirect, consequential, special, actual, or punitive damages, or for any lost revenues or profits of any kind or nature whatsoever arising out of any furnishing of, or interruption in, Service provided hereunder. Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for such damages or lost revenue or lost profits.
 - (E) Any indirect, incidental, special or consequential damages, lost revenue or lost profits of any kind, even if Company is advised of the possibility of such consequences.

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2.3 Limitation of Liability (continued)

2.3.15 (continued)

- (F) The use or abuse of any Service described herein by any party including, but not limited to, the Customer or End User. Use or abuse includes, but is not limited to, any calls placed by means of PBX-reorigination or any other legal or illegal equipment, service, or device. Compensation for any injury the customer may suffer to the fault of third parties must be sought from such other parties. In the case of TFS, this applies to third parties who dial the Customer's TFS Number by mistake. Compensation for any injury the Customer may suffer due to the fault of third parties must be sought from such other parties.
- (G) Any action, such as Blocking or refusal to accept certain calls, that Company deems necessary in order to prevent unauthorized, fraudulent, or unlawful use of its Service. Compensation for any injury the Customer may suffer due to the fault of parties other than the Company must be sought from such other parties.
- (H) Any claim where the Customer indemnifies the Company pursuant to Section 2.5 of this Tariff.

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- 2.3 Limitation of Liability (continued)
 - 2.3.16 If someone other than the Customer (e.g., authorized or unauthorized) has use of the Service directly or indirectly through the Customer, then Customer agrees to forever indemnify and hold the Company and any affiliated or unaffiliated Third Party Vendor or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties.
 - 2.3.17 The Company's liability with respect to nonworking account codes will be limited to the Company's monthly charge for the account code feature, if any.
 - 2.3.18 Acceptance by the Commission of the liability provisions contained in this Tariff does not constitute its determination that the limitation of liability imposed by the Company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefor, so it is the duty of the courts to determine the validity of the exculpatory provisions of this Tariff.

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2.4 Use of Service

- 2.4.1 The Company's Services are available for use twenty-four hours per day, seven days per week. Unless otherwise restricted herein, Customers may use the Company's Service(s) to place and/or receive intrastate InterLATA and intrastate IntraLATA calls.
- 2.4.2 The Service offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. The Customer is liable for all obligations under this Tariff not withstanding any sharing or resale of Services and regardless of the Company's knowledge of same. The Company will have no liability to any person or entity other than the Customer and only as set forth herein. The Customer will not use nor permit others to use the Service in a manner that could interfere with Service provided to others or that could harm the facilities of others.

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2.4 Use of Service (continued)

- 2.4.3 Service furnished by the Company will not be used for any unlawful or fraudulent purposes including but not limited to use of electronic devices, invalid numbers, and false credit devices to avoid payment for Service contained in this Tariff either in whole or in part. Service furnished by the Company may not be used to make calls which might reasonably be expected to frighten, abuse, torment, or harass another. The Service may not be used for any purpose for which any payment or other compensation is received by the Customer except when the Customer is an authorized communications common carrier, an authorized resale common carrier, or an enhanced or electronic service provider who has subscribed to the Company's Service. However, this provision does not preclude an agreement between the Customer, Authorized User, or Joint User to share the cost of the Service as long as this arrangement generates no profit for anyone participating in a joint use or authorized use arrangement.
- 2.4.4 Service furnished by the Company may be arranged for joint use or authorized use. The Joint User or Authorized User will be permitted to use such Service in the same manner as the Customer, but subject to the following conditions.
 - (A) The Customer must complete and provide to the Company all Service agreements and/or other documentation required by the Company to initiate Service.

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2.4 Use of Service (continued)

2.4.4 (continued)

- (B) One Joint User or Authorized User must be designated as the Customer.

 The designated Customer does not necessarily have to have communications requirements of its own. The Customer must specifically name all Joint Users or Authorized Users in the application for Service.

 Service Orders which involve the start, rearrangement or discontinuance of joint use or authorized use of Service will be accepted by the Company only from that Customer and will be subject to all requirements of this Tariff.
- (C) All charges for the Service will be computed as if the Service were to be billed to one Customer. The Joint User or Authorized User which has been designated as the Customer will be billed for all components of the Service and will be responsible for all payments to the Company. If designated Customer fails to pay the Company, each Joint User or Authorized User will be liable to the Company for all charges incurred as a result of its use of the Company's Service. Each joint or Authorized User must submit to the designated Customer a letter guaranteeing payment for the joint or Authorized User's portion of all charges billed by the Company to the designated Customer. This letter must also specify that the joint or Authorized User understands that the Company will receive a copy of the guaranty from the designated Customer. The designated Customer will be responsible for allocating charges to each Joint User or Authorized User.

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- 2.4 Use of Service (continued)
 - 2.4.4 (continued)
 - (D) Joint use is a Service/billing allocation arrangement and not a resale arrangement. Neither the Customer nor any Joint User nor any third party engaged by either of them in connection with a joint use agreement or arrangement may mark up Service or otherwise profit from the joint use agreement or arrangement.
 - 2.4.5 If the Company reasonably concludes that Customer-provided equipment does not pass back appropriate answer supervision to the long distance network, the Company will notify the Customer. If the Customer cannot correct the problem and if Customer-provided equipment continues to provide inappropriate answer supervision to the long distance network, the Company reserves the right to suspend or terminate the Customer's Service. The Company will give the Customer five (5) days' written notice of its intent to terminate Service.
 - 2.4.6 Service provided to Residential Customers pursuant to this Tariff may not be used to transmit data.

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2.5 Obligations of the Customer

- 2.5.1 The Customer will indemnify, defend, and hold the Company harmless from and against:
 - (A) Any claim asserted against the Company (and all attorney fees and expenses incurred by the Company with respect thereto) arising out of or relating to the failure of the Company to provide Service to the Customer.
 - (B) Any and all liabilities, costs, damages, and expenses (including attorney's fees), resulting from Customer's (or its employees', agent's or independent contractor's) actions hereunder, including, but not limited to breach of any provision in this Tariff, misrepresentation of Company Services or rates, or unauthorized or illegal acts of the Customer or its End User, its employees, agents, or independent contractors.
 - (C) Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name, or service mark arising out of Customer's or End User's material, data, information, or other content transmitted via Service. With respect to claims of patent infringement made by third persons, the Customer shall defend, indemnify, protect and save harmless the Company from and against all claims arising out of the combining with, or use in connection with, the Service(s) provided under this Tariff, any Circuit, apparatus, system or method provided by the Customer.
 - (D) Violation by Customer or End User of any other literary, intellectual, artistic, dramatic, or musical right.

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- 2.5 Obligations of the Customer (continued)
 - 2.5.1 (continued)
 - (E) Violations by Customer or End User of the right to privacy.
 - (F) Any other claims whatsoever relating to, or arising from, message content or the transmission thereof.
 - (G) All other claims arising out of any act or omission of the Customer or End User in connection with Service provided by the Company.
 - (H) Any loss, claim, demand, suit, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the provision of Service, whatever the cause and whether negligent or otherwise.
 - (I) Claims related to lost or stolen calling cards, except as described in Section 2.24 of this Tariff.
 - (J) Claims of patent infringement arising from combining or connecting Channels with equipment and systems of the Customer or Authorized Users.

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2.5 Obligations of the Customer (continued)

2.5.1 (continued)

- (K) Defacement of, or damage to, the Customer's Premises resulting from the furnishing, installation, and/or removal of Channel facilities or the attachment of instruments, equipment and associated wiring on or from the Customer's Premises.
- (L) Claims arising out of the use of Services or Company-Provided equipment in an unsafe manner (such as use in an explosive atmosphere) or the negligent or willful act of any person other than the Company.
- (M) Any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the Customer's Circuits, facilities, or equipment connected to Services. This includes without limitation, Workmen's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the Customer's Circuits, facilities or equipment, and proceeding to recover taxes, fines, or penalties for failure of the Customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate Service(s).

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- 2.5 Obligations of the Customer (continued)
 - 2.5.2 If a Customer directly or indirectly authorizes third parties to use the Service, the Customer will indemnify and hold the Company harmless against any and all claims asserted by said party, demands, suits, actions, losses, damages, assessments or payments which may be asserted or demanded by said parties or by others as a result of said parties' actions or omissions.
 - 2.5.3 The Company's failure to provide or maintain Service under this Tariff will be excused by the Customer for all circumstances beyond the Company's reasonable control.
 - 2.5.4 The Customer will indemnify and save the Company harmless from any and all liability not expressly assumed by the Company in Section 2.3 of this Tariff and arising in connection with the provision of Service to the Customer, and will protect and defend the Company from any suits or claims alleging such liability, and will pay all expenses (including attorneys' fees) and satisfy all judgments which may be incurred by or rendered against the Company in connection therewith.

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- 2.5 Obligations of the Customer (continued)
 - 2.5.5 The Customer is responsible for payment for all calls originated at the Customer's number(s), terminated on the Customer's TFS Number, accepted at the Customer's number, billed to a Customer's calling card or any Operator Toll Assistance billing option, or incurred at the specific request of the Customer. The Customer is responsible for paying for all Services the Company provides to or from the Customer's number(s), regardless of whether the Customer's facilities were fraudulently used or used without Customer's knowledge in full or in part. These responsibilities are not changed due to any use, misuse or abuse of the Customer's Service or Customer-provided equipment by third parties, the Customer's employees or the public.
 - 2.5.6 The termination or disconnection of Service(s) by the Company pursuant to Sections 2.2.5 and 2.20 of this Tariff or if the Customer cancels Service pursuant to Section 2.19 of this Tariff, does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of termination or disconnection. The remedies set forth herein will not be exclusive, and the Company will at all times be entitled to all rights available to it under either law or equity.

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- 2.5 Obligations of the Customer (continued)
 - 2.5.7 The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment with the long distance network. The Customer will ensure that the signals emitted into the long distance network do not damage Company-Provided equipment, injure personnel, or degrade Service to other Customers or other users of the long distance network. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer will comply with applicable LEC signal power limitations.
 - 2.5.8 The Customer will be responsible for the payment of all charges for Services provided under this Tariff and for the payment of all excise, sales, use, gross receipts or other taxes that may be levied by a federal, state, or local governing body or bodies applicable to the Service(s) furnished under this Tariff unless specified otherwise herein. Also see Section 2.17 of this Tariff for additional information regarding the Customer's obligations concerning taxes.
 - 2.5.9 The Customer will be liable for reimbursing the Company for damages to facilities or Company-Provided equipment caused by the negligence or willful acts of the Customer's officers, employees, agents, contractors, or authorized or unauthorized End User(s).

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- 2.5 Obligations of the Customer (continued)
 - 2.5.10 If Service is terminated pursuant to Section 2.2.5 or Section 2.20 of this Tariff or if the Customer cancels Service pursuant to Section 2.19 of this Tariff, the Customer will be deemed to have cancelled Service as of the date of such termination or cancellation and will be liable for any cancellation charges set forth in this Tariff.
 - 2.5.11 The Customer will indemnify and hold the Company harmless against any and all liabilities, costs, damages, and expenses resulting from claims by third parties that any calling card or PIN has been lost, stolen, or fraudulently issued or used; provided, however, that the Company will have no liability hereunder for special or consequential damages incurred by the Company.
 - 2.5.12 If the Company is acting as an agent of the Customer for ordering Dedicated Access for the provision of Switched Service(s) and if the Customer is to be exempted from the monthly Special Access Surcharge charged by the Local Access Provider, it is the Customer's responsibility to provide the Company with an Exemption Certificate.
 - 2.5.13 If as a result of inaccurate information provided by the Customer, Circuits need to be moved, replaced, or redesigned, the Customer is responsible for the payment of all such charges. In the event the Company incurs costs and expenses caused by the Customer or reasonably incurred by the Company for the benefit of the Customer, the Customer is responsible for the payment of all such charges.

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- 2.5 Obligations of the Customer (continued)
 - 2.5.14 If an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with service provided to a specific Customer and those charges are not specifically listed in this Tariff, those charges will be billed to the Customer on a pass-through basis. The Customer is responsible for payment of such charges.
 - 2.5.15 The Customer is responsible for the payment of all charges for Service(s) provided under this Tariff and for the payment of all assessments, duties, fees, surcharges, taxes, or similar liabilities whether charged to or against the Company or the Customer. This includes but is not limited to amounts the Company is required by governmental, quasi-governmental, or other entities to collect and/or to pay to designated entities. The Company may adjust its rates and charges or impose additional rates and charges on its Customer in order to recover these amounts. Unless specified otherwise herein, if an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with a Customer's Service, that entity's charges may be passed through to the Customer. The Customer is responsible for the payment of all such charges.

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- 2.5 Obligations of the Customer (continued)
 - 2.5.16 A Customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.
 - 2.5.17 In the event suit is brought or an attorney is retained by the Company to enforce the terms of this Tariff, the Customer shall reimburse the Company, in addition to any other remedy, for attorneys' fees, court costs, costs of investigation, and other related expenses incurred in connection therewith.
 - 2.5.18 In the case of nonworking account codes, the Customer is responsible for payment of usage charges for long distance calls originated at the Customer's number(s).
 - 2.5.19 If Service is suspended, the Customer will be responsible for the payment of all MRCs until Service is disconnected.

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2.6 Obligations of a Reseller

- 2.6.1 The terms and conditions of this Tariff, including but not limited to the obligations contained in Section 2.5 and in Sections 2.6.2 through 2.6.7 hereof, apply to Customers that are Resellers. Failure to comply with any term, rule, or regulation of this Tariff may result in the Company immediately and irrevocably terminating Service(s) without incurring any liability. Notification of termination of Service(s) may be in writing or in another expeditious manner selected by the Company.
- 2.6.2 In the event of non-payment by a Reseller's subscriber, the Company may be requested by the Reseller to block such subscriber's service because of non-payment of charges. Before the Company blocks Service to a Reseller's subscriber, the Reseller must certify that proper notice has been given to the subscriber. Proper notice must meet state and federal rules for Blocking Service due to non-payment. The Reseller is responsible for all costs incurred to disconnect or block the location from Service(s).
- 2.6.3 Resellers will be responsible for paying all taxes, surcharges, and fees based upon the taxing jurisdiction's rules and regulations.
- 2.6.4 In addition to the other provisions in this Tariff, Resellers will be responsible for all interaction and interface with their own subscribers or customers. The provision of Service will not create a partnership or joint venture between the Company and the Reseller nor result in a joint offering to third parties.

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- 2.6 Obligations of a Reseller (continued)
 - 2.6.5 If the Customer resells Services, the Reseller is responsible for providing all billing, collection, and customer service functions for all of its locations, including resolving any unauthorized presubscription disputes.
 - 2.6.6 In addition to the other provisions in this Tariff, Resellers must have the appropriate authority in all areas where the Reseller provides service and provide such documentation to the Company when requested. Resellers of the Company's Services are responsible for maintaining all necessary state and F.C.C. tariffs for operating as a Reseller and for complying with all rules and regulations as set forth by the Commission. Further, the Reseller also assumes full responsibility for complying with the Communications Act of 1934, as amended; the Telecommunications Act of 1996; and the rules, regulations, and decisions of the F.C.C.

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- 2.6 Obligations of a Reseller (continued)
 - 2.6.7 If a Reseller switches a subscriber's long distance provider without obtaining permission from the subscriber, the Company may charge the Reseller for the unauthorized presubscription change charges plus all additional charges imposed and costs incurred. The Reseller is financially liable for all lines at all locations until such time as the lines and/or locations are presubscribed to a different long distance service provider. In instances where the Reseller has presubscribed lines and/or location to its Service without proper authorization, the Reseller must:
 - (A) Inform the subscriber of the unauthorized change in long distance service providers; and
 - (B) Ensure that the subscriber's service is returned to the long distance service provider of choice; and
 - (C) Pay all applicable charges.

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2.7 Obtaining Services

2.7.1 General

To obtain Service, the Company requires the Customer to provide the Company with whatever authorization the Company deems appropriate. For example, the Company may require the Customer to execute a letter of agency, service agreement, RespOrg agreement, contract, etc. depending on the Service(s) selected by the Customer. Service may be initiated based on written or oral agreement between the Company and the Customer. The Company reserves the right to require an Applicant to sign an application for the Service desired, on a form provided by the Company, as a condition for establishing Service. Applications for Service will be accepted by the Company provided that the Service is available, and the Company has no reason to believe the Customer will not comply with the provisions of this Tariff. The Company will also accept an oral application from a Customer for additions to or changes in existing Service. Upon the Company's acceptance of this authorization, all applicable provisions in the Company's Tariff, as amended from time-to-time, become the agreement for Service between the Company and the Customer. The Company reserves the right, at any time, to require any Customer to present proof of identification to the Company as the Company may then deem acceptable. Acceptance or use of Service offered by the Company shall be deemed an application for such Service and an agreement by the Customer to subscribe to, use, and pay for such Service in accordance with the applicable Tariffs of the Company. The Applicant must also establish credit satisfactory to the Company as provided in Section 2.7.2 of this Tariff.

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2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction

(A) Applicant

The Company reserves the right to require all Applicants to establish credit worthiness to the reasonable satisfaction of the Company. Upon receipt of the signed letter of agency or other authorization the Company deems appropriate, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

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2.7 Obtaining Services (continued)

2.7.2 Establishment of Credit; Indebtedness; Toll Restriction (continued)

(B) Customer

If the conditions of Service or the basis on which credit was originally established have materially changed, an existing Customer may be required to establish additional credit. The Company reserves the right to examine the credit record and check the references of any Customer at any time. The Company may establish credit limits for new and existing Customers. Where a credit limit is established for a Customer, the Customer will be notified of the Customer's initial credit limit amount and any subsequent credit limit changes. The Company reserves the right to deny furnishing its calling cards to any Customer or Applicant the Company deems high-risk. Where a Customer becomes delinquent in payments, a new credit limit may be established that is lower than the Customer's initial credit limit. In the event a Customer's established credit limit is exceeded, or in the event a Customer becomes delinquent in the Customer's payments, the Company may implement its toll blocking process. Pursuant to that process, the Company may place a restriction on or discontinue Customer's use of intrastate long distance services, including calling card use, 1+, 0+, and all 900/976/700/500 calls until the Customer makes payment arrangements satisfactory to the Company.

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- 2.7 Obtaining Services (continued)
 - 2.7.2 Establishment of Credit; Indebtedness; Toll Restriction (continued)
 - (B) Customer (continued)

Access to local calling, operator assisted calls, emergency services (9-1-1), calls placed via a toll free number (800, 877, 888 or other area code assignments as appropriate) will not be affected. In the event that toll access is restricted or blocked pursuant to the foregoing, Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding restoration of service.

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- 2.7 Obtaining Services (continued)
 - 2.7.2 Establishment of Credit; Indebtedness; Toll Restriction (continued)
 - (C) Indebtedness; Concurrent Indebtedness; Prior Indebtedness

The Company reserves the right to refuse Service to any Applicant who is indebted to the Company for Service(s) previously furnished until satisfactory payment arrangements have been made for all such indebtedness. The Company further reserves the right to refuse Service to any Applicant who is currently indebted to the Company for Service(s) on another Company account, until satisfactory payment arrangements have been made for all such indebtedness. Where a Customer subscribes to more than one active telephone account, and the Company suspends or terminates Service to one or more of the Customer's accounts for nonpayment, the Company may, at its option, initiate action for collection, including the action to suspend or terminate some or all of the other active Customer accounts, with notice as prescribed under Section 2.20 of this Tariff. The Company may also refuse Service to any Applicant attempting to establish Service for a former Customer who is indebted for previous Service(s), regardless of whether or not the previous Customer was furnished Service at the same location, until satisfactory payment arrangements have been made for payment of all such prior indebtedness. If Service is established and it is subsequently determined that any of the foregoing conditions of indebtedness exists, the Company may suspend or terminate such Service until satisfactory arrangements have been made for the payment of the prior indebtedness.

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- 2.7 Obtaining Services (continued)
 - 2.7.2 Establishment of Credit; Indebtedness; Toll Restriction (continued)
 - (C) Indebtedness; Concurrent Indebtedness; Prior Indebtedness

The Company reserves the right to discontinue granting any further credit to Customer in the event of Customer's repeated delinquency in payment for Services, fraudulent use, suspension or disconnection of Service, the Customer files for protection under the United States Bankruptcy Code, or any other material breach, where not prohibited by federal law, rule or regulation. In such event, the Company may, at its sole discretion, require the Customer to prepay for all future Services as thereafter directed by the Company.

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2.8 Customer Deposits / Advance Payments

2.8.1 Customer Deposits

- (A) The Company may require a minimum cash deposit or other guaranty to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit.
- (B) Determining Whether a Deposit Will Be Required or Waived

In determining whether a deposit will be required or waived, the following criteria will be considered:

- .1 Previous payment history with the Company. If the Customer has no previous history with the Company, statements from other utilities, banks, etc. may be presented by the Customer as evidence of good credit.
- .2 Whether the Customer has an established income or line of credit.
- .3 Length of time the Customer has been located in the area.
- .4 Whether the Customer owns property in the area.
- .5 Whether the Customer has filed bankruptcy proceedings within the last seven years.
- .6 Whether another Customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

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2.8 Customer Deposits / Advance Payments (continued)

2.8.1 Customer Deposits (continued)

(C) Amount of Deposit

Business Customer's deposits shall be based upon actual usage of the Customer at the same or similar premises for the most recent 12-month period, if such information is available. If usage information is not available, the deposit will be based on the average bills of similar Customers and premises in the system. The deposit shall not exceed 2/12 of the Customer's actual or estimated annual bill.

(D) Return of Deposit

The deposit may be waived upon a Customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the Customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the Customer fails to maintain a satisfactory payment record, a deposit may then be required. Upon termination of service, the deposit, any principal amounts, and any interest earned and owning will be credited to the final bill with any remainder refunded to the Customer.

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2.8 Customer Deposits / Advance Payments (continued)

2.8.1 Customer Deposits (continued)

(E) Interest on Deposits

Interest as prescribed by KRS 278.460, will be paid annually either by refund or credit. No refund or credit will be made if the Customer's bill is delinquent on the anniversary date of the deposit.

(F) Deposits Held Longer Than 18 Months

If a deposit is held longer than 18 months, the deposit will be recalculated at the Customer's request based on the Customer's actual usage. If the deposit on account differs from the recalculated amount by more than 10% the Company may collect any underpayment and shall refund any overpayment by check or credit to the Customer's bill. No refund will be made if the Customer's bill is delinquent at the time of the recalculation.

(G) Receipt

The Company shall issue a written receipt of deposit to each Customer from whom a deposit is received showing the name of the Customer, address, date, and amount of the deposit.

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2.8 Customer Deposits / Advance Payments (continued)

2.8.2 Advance Payments

Customers and Applicants who, in the Company's judgment, present an undue risk of non-payment may be required at any time to provide the Company such other assurances of, or security for, the payment of the Company's charges for its Services as the Company may deem necessary, including, without limitation, advance payments for Service, third party guarantees of payment, pledges or other grants of security interests in the Customers' assets, and similar arrangements. The Company reserves the right to require an advanced payment from Customers and Applicants who, in the Company's judgment, present an undue risk of nonpayment. Such advanced payment may be required instead of or in addition to a security deposit. The Company shall be authorized to apply such advanced payments against any Service charges incurred by the Customer. The advanced payment shall be equal to or less than estimated installation charges plus two months estimated billing. Advance payment requirements may be increased or decreased by the Company as it deems necessary in the light of changing conditions. The Company may alternatively require such Customers and Applicants to authorize credit card billing for advance payments as described in Section 2.9 of this Tariff. In determining whether a Customer presents an undue risk of nonpayment, the Company shall consider the following factors:

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- 2.8 Customer Deposits / Advance Payments (continued)
 - 2.8.2 Advance Payments (continued)
 - (A) the Customer's or Applicant's payment history (if any) with the Company and its affiliates;
 - (B) Customer's ability to demonstrate adequate ability to pay for the Service;
 - (C) credit and related information provided by Customer, lawfully obtained from third parties or publicly available;
 - (D) information relating to Customer's management, owners, and affiliates (if any); and
 - (E) the Applicant's or Customer's actual long distance usage.

The Company does not pay interest on advance payments.

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2.9 Rendering Bill

2.9.1 General

- (A) The Company uses cycle billing. The billing period is one (1) month. Except for fraud, charges may be assessed for unbilled traffic up to two (2) years in arrears.
- (B) The Company uses LEC billing. The Company may also utilize direct billing by the Company or an authorized billing agent. The availability of the billing option is controlled by the Company not the Customer.
- (C) If a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bills in cash or the equivalent of cash. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
- (D) In instances where the Company orders Dedicated Access as an agent for the Customer, the Company will become the customer-of-record with the Local Access Provider. The Company will bill the Customer on a passthrough basis.

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2.9 Rendering Bill (continued)

2.9.1 General (continued)

- (E) Credit Card billing and automatic withdrawal from the Customer's checking or savings account may be available. However, if a Customer presents an undue risk of nonpayment at any time, the Company may require the Customer to pay its bill in cash or the equivalent of cash. With credit card billing, charges for Services provided by the Company are billed on the Customer's designated and approved credit card. Should the Customer cancel or change their designated credit card for billing, the Customer shall promptly inform the Company and designate new information for billing. Charges for Service are billed monthly in accordance with terms and conditions between the Customer and the Customer's designated credit card company. Call detail will not be included in the credit card bill; call detail will be provided by the Company in a separate mailing.
- (F) Monthly recurring charges for Service components are billed in advance of Service and reflect the rates in effect as of the date of the invoice (e.g., bills generated in January will cover the month of February). Monthly recurring charges continue to accrue during any suspension of Service until Service is disconnected. A Customer's first invoice may contain charges from previous periods for Service provided from the date of installation through the current invoice period. An Applicant for Service may be required to pay in advance of the establishment of Service the applicable nonrecurring charges together with the fixed charges applicable for the first month.

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2.9 Rendering Bill (continued)

2.9.1 General (continued)

(G) For the purpose of computing partial-month charges, a month is considered to consist of thirty days. If the Company has ordered Dedicated Access as an agent of the Customer, the Company will not cease billing the Special Access Surcharge until the Company receives the Exemption Certificate (as defined herein) from the Customer and the Local Access Provider acknowledges receipt of the Customer's Exemption Certificate.

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2.9 Rendering Bill (continued)

2.9.1 General (continued)

- (H) Any Applicant for Service that was furnished Service under a former contract with the Company shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such Service, before any additional Service will be furnished.
- (I) In the event that the Company's ability to commence or to continue to provide Service in a timely manner is delayed or interrupted because of the non-performance by the Customer of any obligation set forth in this Tariff, the Customer shall pay to the Company amounts equal to the monthly recurring charges which would have been paid had the Company been able to commence or to continue to provide Service.
- (J) The Company may offer a discount or a reduced rate per minute for directors, officers or employees of the Company or of an affiliated company that subscribe to one of the Company's Service offerings.
- (K) Depending on where and under what name the Company provides Service, the Company's applicable business name will precede the tariffed service name on the Customer's bill.

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2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company And/Or Authorized Billing Agent

(A) LEC Billing

- .1 The Company utilizes LEC billing. With LEC billing, the Customer's charges for the Company's Services are billed on a separate page from the Customer's bill for local service or local toll service. Call detail is available with the bill. If LEC billing is utilized, the rules and regulations applying to rendering and payment of bill and late charges are the same as covered in the applicable LEC tariff.
- .2 A Customer subscribing to outbound Service(s) that are LEC-billed may have multiple WTNs reported on the same BTN. A Customer subscribing to TFS may have multiple TFS Numbers associated with the same BTN.

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2.9 Rendering Bill (continued)

2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)

(B) Other Billing Arrangements

- .1 For usage sensitive Switched Services, call detail is available with the bill. Payment in full is due by the due date disclosed on the bill. Charges are payable only in United States currency. Payment may be made by check, money order, or cashier's check which should be made payable as named on the bill and sent to the address as listed on the bill. If the bill is not paid within thirty (30) days from the invoice date, the Company may impose a late charge on the delinquent amount. A late charge applies to any past due balance. The Company may charge a late charge of \$5.00 or 1.5% per month, whichever is greater. The one-time charge shall apply on the undisputed amount or on the disputed amount if a dispute is resolved in favor of the Company. When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's late payment charge applies.
- .2 The late charge will be assessed only once on any bill for Service rendered in accordance with 807 KAR 5:006, Section 8 (3) (h). The late payment penalty charge will not be assessed on unpaid penalty charges. Any payment received will first be applied to the bill for Services rendered.
- .3 Bills are sent to the Customer's current billing address no later than thirty (30) days following the close of billing.

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- 2.9 Rendering Bill (continued)
 - 2.9.2 Direct Billing By Company Or Authorized Billing Agent (continued)
 - (B) Other Billing Arrangements (continued)
 - .4 Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on ten (10) days written notice to last know address/contact, and the Customer shall be responsible for any and all early termination fees.
 - (C) Credit Card Billing

With Credit Card billing, the charges for Services provided by the Company are billed on the Customer's designated and approved Credit Card. Charges are billed monthly in accordance with the terms and conditions between the Customer and the Customer's designated Credit Card company. Call detail will not be included in the Credit Card bill. Call detail will be provided by the Company in a separate mailing.

(D) Automatic Withdrawal From Checking or Savings Account

If the Customer utilizes automatic withdrawal, the charges for Services provided by the Company are automatically debited to the Customer's designated checking account or savings account. Bill detail will be provided by the Company in a separate mailing.

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2.9 Rendering Bill (continued)

2.9.3 Billing Format

Bills rendered to Customers by the Company contain the following information:

Date of Bill Rendering Company Name

Service Dates Due Date

Current Amount Due Past Due Date
Call duration Call Type

Total Charges per Call

Taxes

Total Charges for Company Services

Date and Time of Each Call
Past Due Amount (if applicable)
Past Due Penalties (if applicable)

Originating Location Telephone Number and Terminating Number

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2.9 Rendering Bill (continued)

2.9.4 Special Bill Detail For Customers With MAC/MMC

For Customers that commit to a MAC or an MMC, the Customer's master bill will contain:

- (A) the Customer's MAC or MMC revenue commitment;
- (B) number of accounts used towards the MAC/MMC;
- (C) the length of the term plan, if applicable, and the term plan agreement end date;
- (D) year-to-date cumulative dollar revenue applicable to the MAC; and
- (E) current period cumulative dollar revenue applicable to the MAC/MMC.

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2.10 Disputed Charges

- 2.10.1 The Company will not be required to consider any Customer claim for damages or adjustments, refunds, credits or cancellation of charges, unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim.
- 2.10.2 Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. Such notice must be sent to the Company's Customer Service Department as per Section 2.11 of this Tariff. If the Customer is not satisfied with the Company's resolution of a billing inquiry, the Customer may make application to the Commission for review and disposition of the matter.
- 2.10.3 Failure of the Customer to participate in the Company's effort to resolve a dispute or claim will constitute a waiver of the Customer's rights to a continuance of Service

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2.11 Customer Service Department

Customer correspondence must be addressed to the attention of the Customer Service Department and sent to the appropriate office. The Customer may also contact the Company's Customer Service Department by calling a toll free number. The Company's Customer Service address and toll free number are printed on the Customer's bill. For Customers subscribing to calling card Service, the Customer Service number is displayed on the card and provided in the information sent to the Customer with the calling card. For Customers using Credit Card billing or automatic withdrawal from the checking or savings account, the Company's Customer Service address and toll free number are provided with the Customer's bill detail.

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2.12 Mileage Measurements

- 2.12.1 The mileage between rate centers is calculated based on V and H coordinates as obtained by reference to AT&T Tariff FCC No. 10. Calculation between Serving Wire Centers is based on V and H coordinates as obtained by reference to NECA FCC Tariff No. 4. The mileage for a call between Access Lines associated with stations that use the same rate center is one mile. If Feature Group B is used, the distance will be measured from the rate center of the tandem location or network site to which the Feature Group B line is connected. If Feature Group D access is used, the distance will be measured from the rate center of the calling number.
- 2.12.2 Airline mileage between service locations is calculated as follows:

FORMULA:

$$\sqrt{\frac{(V1 \cdot V2)^2 \cdot (H1 \cdot H2)^2}{10}}$$

Where V_1 and H_1 are the V and H coordinates of point 1 and V_2 and H_2 are the coordinates of point 2.

Mileage is rounded up to an integer value to determine the airline mileage.

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SECTION 2 - RULES AND REGULATIONS

2.13 Timing of Calls

- 2.13.1 Unless otherwise indicated in this Tariff, on Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a Customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.
- 2.13.2 On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- 2.13.3 Unless otherwise indicated in this Tariff, chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.

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2.14 Rate Periods

2.14.1 General

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. The rate periods shown below apply. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

2.14.2 Reserved for future use

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2.15 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For Toll Free Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. The Company may offer a discount or a reduced rate per minute for directors, officers or employees of the Company or of an affiliated company that subscribe to one of the Company's Service offerings described in Section 3 of this Tariff.

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2.16 Application of Charges

2.16.1 Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in Section 3 of this Tariff. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

2.16.2 BTN Account Changes

(A) Discounts

A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

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2.16 Application of Charges

- 2.16.3 Monthly Recurring, Optional Feature or One-Time Charge
 - (A) If Service is provided for less than a billing cycle, all associated intrastate monthly recurring charges will be prorated for the time Service was provided to the Customer.
 - (B) For Customers subscribing to intrastate Service as an add-on to the Company's interstate service, the applicable interstate monthly recurring, optional feature or one-time charges are specified in the Company's interstate Voice Product Reference and Pricing Guide which may be found at www.sbc.com and are paid in lieu of intrastate monthly recurring, optional feature or one time charges.

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2.17 Taxes, Surcharges, and Fees

2.17.1 General

In addition to the charges specifically pertaining to Services, certain federal, state, and local surcharges, taxes, and fees apply to Services. The Company may impose a surcharge on its Customers to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. For Switched Services, these taxes, surcharges, and fees are calculated based upon the point of origination of the call, the point of termination of the call, the length of each call, and the taxing jurisdiction's rules and regulations. All federal, state, and local taxes, surcharges, and fees (i.e., sales tax, gross receipts tax, municipal utilities tax, etc.) are listed on the Customer's invoices, and unless otherwise specified herein, are not included in the rates listed in this Tariff.

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2.17 Taxes, Surcharges, and Fees (continued)

2.17.2 Tax Exemption Certificate

- (A) In order to be granted tax exempt status, a Customer claiming tax exempt status must provide the Company with copies of all tax exemption certificates and documents required by the Company at the time Service is ordered. New Customers are required to provide the requested documentation at the time Service is ordered.
- (B) Failure to provide the required documentation at the time Service is ordered will result in all taxes as noted herein being levied by the Company on the Customer's Service, and the Customer will be responsible for the payment of all such charges.
 - .1 At the Company's option, the Company may accord the Customer tax exempt status upon receipt of the required documentation after Service is ordered. However, the Customer will be billed for all applicable taxes and will be responsible for the payment of same until such time as the Company has ceased billing the applicable taxes.
 - .2 The Company is not liable for refunding the amount of the taxes paid by the Customer. The Customer is responsible for seeking refunds for such taxes from the appropriate taxing authority.
- (C) Failure to pay the appropriate taxes prior to tax exempt status being accorded by the Company will result in termination of Service.

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2.18 Interruption of Service

- 2.18.1 Without incurring liability, the Company may interrupt the provision of Services at any time in order for tests and inspections to be performed to assure compliance with Tariff regulations and the proper installation and operation of Customer's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.
- 2.18.2 To prevent possible unauthorized, fraudulent, or unlawful use of Service, the Company may initiate Blocking of all calls or Blocking calls to or from certain NPA-NXXs, cities, or individual telephone stations for any Service offered under this Tariff. Service will be restored as soon as it can be provided without undue risk and only after accounts have been brought current.
- 2.18.3 No credit for recurring monthly charges will be issued for outages less than twenty-four consecutive hours in duration. For Customers with Service subject to a monthly recurring charge, Service interruptions of greater than twenty-four (24) consecutive hours duration will receive a credit equal to the number of hours of Service interruption divided by 720 hours times the monthly recurring charge for the Service.

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2.18 Interruption of Service

2.18.4 For Services with usage-sensitive rates, credit allowances for cutoff, wrong number, or poor transmission are subject to the general liability provisions set forth in Section 2.3.1 of this Tariff. If the Customer desires a credit for any Service interruption, the Customer must contact the Company via telephone or in writing. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within the Customer's control, or is not in wiring or equipment, if any, furnished by the Customer.

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2.19 Cancellation of Service By Customer

2.19.1 Cancellation of an Existing Service

- (A) Unless the Customer has signed a term plan agreement, any Customer desiring Service to be terminated shall give the Company three (3) days' notice in accordance with 807 KAR 5:0006, Section 12 (1). The notice may be in writing or via telephone. However, the Customer shall bear the burden of proof if a dispute arises as to the giving of notice via telephone.
- (B) For rules and regulations regarding cancellation of a term plan agreement, see Section 2.26 of this Tariff.

2.19.2 Customer Cancels An Order For Special Facilities or Dedicated Access Arrangements Before Service Begins

If a Customer (1) orders Service requiring special facilities dedicated to the Customer's use or requests that the Company order Dedicated Access arrangements as an agent of the Customer and (2) subsequently cancels its order before Service begins, before completion of the minimum Service period or before completion of some other period mutually agreed upon by the Customer and the Company, the Customer is responsible for all costs incurred expressly on behalf of the Customer by the Company including those costs the Company incurred as an agent of the Customer. If special construction has either begun or has been completed, but Service has not been provided at the time the Customer cancels Service, the Customer is responsible for all construction costs incurred by the Company on the Customer's behalf.

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2.20 Termination of Service By Company

- 2.20.1 Conditions Under Which the Company May Refuse or Terminate Service
 - (A) For noncompliance with the Company's tariffed rules or Commission regulations. However, the Company will not terminate service without having made a reasonable effort to obtain Customer compliance. Service will be refused or terminated after the Company has given the Customer or Applicant at least ten (10) days' written notice.
 - (B) For dangerous conditions. The Company will notify the Customer immediately in writing and, if possible, orally, of the reasons for the termination or refusal. The notice shall include the corrective action to be taken by the Customer before Service can be restored or provided.
 - (C) For noncompliance with state, local or other codes. The Company will terminate Service only after ten (10) days' written notice in accordance with 807 KAR 5:006, Section 14 (1) (e), unless ordered to terminate Service immediately by a governmental official.
 - (D) For nonpayment of bills from the Company. The Company will terminate Service only after five (5) days' written notice, unless ordered to terminate immediately by a governmental official. Under no circumstance will Service be terminated in less than twenty (20) days' after the mailing of the original unpaid bill.

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- 2.20 Termination of Service By Company (continued)
 - 2.20.1 Conditions Under Which the Company May Refuse or Terminate Service (continued)
 - (E) For illegal use or theft of Service. The Company may terminate Service to a Customer without advance notice if the Company has evidence that a Customer has obtained unauthorized Service by illegal use or theft. Within twenty-four (24) hours after such termination, the Company will send written notification to the Customer of the reasons for termination of Service, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission.
 - 2.20.2 Conditions Under Which the Company Will Not Terminate Service
 - (A) The Company will not terminate Service if payment for Services is made. Following receipt of a termination notice for nonpayment but prior to actual termination of Service, there is delivered to the Company payment of the amount in arrears, Service will not be terminated.
 - (B) The Company will not terminate Service if a payment agreement is in effect. Service will not be terminated for nonpayment if the Customer and the Company have entered into a partial payment plan and the Customer is in compliance with that agreement.

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2.21 Restoration of Services

The use and restoration of Services in emergencies will be in accordance with the priority system specified in Part 64, Subpart D of the rules and regulations of the Federal Communications Commission.

2.22 Terminal Equipment

Services may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems such as a telephone set, PBX, key system, router, or other network termination equipment. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at the Customer's Premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

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2.23 Notices

- 2.23.1 Any notice the Company may give to a Customer will be by written notice mailed to the Customer's billing address or to such address as may be subsequently given by the Customer to the Company. Except as otherwise provided by these rules or in a signed agreement, any notice from the Customer may be given by the Customer or the Customer's authorized representative to the Company orally or by written notice mailed to the Company.
- 2.23.2 Any notices provided by Company pursuant to this Tariff are deemed given and effective upon the earlier of (a) actual receipt by Customer or (b) three days after mailing if sent by mail, the day after express overnight delivery, or the day the notice is left at the Customer's Premises.

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2.24 Lost Or Stolen Calling Card Or PIN

Upon knowledge of facts which would alert a reasonable person to the possibility of unauthorized use of the Customer's calling card or PIN, the Customer will alert and give notice to the Company of such facts. Upon receipt of notice, the Company will deactivate the PIN associated with the card. If requested by the Customer, a new calling card and PIN will be issued to the Customer. The Customer will be excused from liability only with respect to unauthorized calls placed after receipt of such notice by the Company.

2.25 Coordination with Respect to Network Contingencies

The Company intends to work cooperatively with the Customer to develop network contingency plans following natural or man-made disasters which affect Service.

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2.26 Revenue and Term Plan Commitments

2.26.1 General

- (A) The terms and conditions for qualifying for each specific offering are described in Section 3 this Tariff. Business Customers subscribing to one of the Company's High Volume Calling plans, SBC Long Distance Virtual Private Network (VPN), or Signature Block of Time on a 2-year or 3-year term plan commmitment are required to sign term plan agreements. This section also applies to Business Optional Calling Plans with MRC and term commitment.
- (B) By committing to a MAC or an MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of an MMC.
- (C) By making a term plan commitment, the Customer commits to remain a Customer of Company for a specified length of time. Only 1+ outbound, Toll Free Services, and calling card usage rates will remain in effect for the life of the term plan agreement. Unless otherwise indicated in this Tariff, all other rates, MRCs, NRCs, and per call charges for the Company's fully automated Calling Card Service Charges, Operator Toll Assistance Services, Directory Assistance Services, and any applicable payphone and other third-party pass through charges, regulatory fees, and surcharges are subject to change during the term of the agreement.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.1 General (continued)
 - (C) (continued)
 - .1 High Volume Calling Plans

At the end of the term plan agreement, if the Customer does not renew their current term plan agreement, nor cancel Services, the Company will revert the term to the original term plan rates on a month-to-month basis.

.2 Small Business Optional Calling Plans

At the end of the term plan agreement, if the Customer does not notify the Company of their intent to cancel Services, the Company will automatically renew the term plan agreement to the same length as the current term plan agreement.

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2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(A) Customer Subscribes To Any of the Company's High Volume Calling Plans

When the Company acts as an agent of the Customer for provisioning the Local Access required to provide any of the Company's Switched Services that required Dedicated Access and the associated MRCs are paid to the LEC or CLEC directly by the Company on behalf of the Customer, the revenue associated with these pass-through charges will contribute toward meeting the Customer's MAC or MMC.

In addition, revenue associated with any of the Company's High Volume Calling plans and Calling Card - Option 3 and Option 3 categories contribute towards meeting the MAC or MMC as described below. If a Customer subscribes to other inbound, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for High Volume Calling.

- .1 A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (A) Customer Subscribes To Any of the Company's High Volume Calling Plans (continued)
 - .1 (continued)
 - .c domestic and International usage for calling card calls billed to the Calling Card Option 3 and Option 3 categories;
 - .d Reserved for future use;
 - .e Reserved for future use;
 - .f Reserved for future use;
 - .g monthly recurring, ancillary, and administrative charges associated with the Company's DVA 6-Pack and/or DVA 12-Pack where available;
 - .h monthly recurring, ancillary, and administrative charges associated with the Company's PRI-ISDN where available; and
 - i any credits associated with a qualified usage item.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (A) Customer Subscribes To Any of the Company's High Volume Calling Plans (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (A) Customer Subscribes To Any of the Company's High Volume Calling Plans (continued)
 - .3 For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN.
 - .4 For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 2.27 of this Tariff for explanation of Aggregation ID.

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2.26 Revenue and Term Plan Commitments (continued)

2.26.2 Calculation of MAC and MMC

(B) Calculation of MMC for Customers Subscribing to Small Business Optional Calling Plans

This section applies to Customers that subscribes to any of the Small Business Optional Calling Plans, except those Small Business Optional Calling Plans referenced in Section 2.26.2 (C) of this Tariff.

Only the revenue associated with the Small Business Optional Calling Plans and Calling Card - Option 2 and Option 2 categories contributes towards meeting the MMC. If a Customer subscribes to other switched toll free services, outbound or calling card Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with the Service.

- .1 An MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:
 - .a 1+ outbound domestic and International usage;
 - .b domestic switched TFS usage and usage charges associated with Canadian Toll Free Service;

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Calculation of MMC for Customers Subscribing To Small Business Optional Calling Plans (continued)
 - .1 (continued)
 - .c domestic and International usage for calling card calls billed to the Calling Card Option 2 and Option 2 categories; and
 - .d any credits associated with a qualified usage item.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (B) Calculation of MMC for Customers Subscribing To Small Business Optional Calling Plans (continued)
 - .2 Charges associated with directory assistance Service, monthly recurring charges and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.
 - (C) Calculation of MMC for Customers Subscribing To Small Business Optional Calling Plans With "15" in its Name

This section applies to Customers that subscribes to the Business Domestic Saver or any Small Business Optional Calling Plan with the number "15" (e.g. Business Domestic Saver 15, etc.) in its name. The rules and regulations for the calculation of MMC are the same as those described in Section 2.26.2 (B) of this tariff except International usage does not contribute to meeting the MMC.

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58**SEWTIGMPO**s(ta)s Blvd. Pleasanton, California 94588

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN)

Only revenue from Switched Services (Switched Access and Dedicated Access) associated with a particular Corporate BAN will contribute toward meeting the MAC. Revenue from data products will not aggregate to meeting the MAC, even if the Services reside on the same Billing Hierarchy.

1 A MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from intrastate, interstate, and International 1+ usage charges, (excluding taxes, surcharges and fees), and MRCs as described below. If listed below, usage charges and MRCs associated with VPN always accumulate towards meeting the MAC. If listed below, usage charges and MRCs for all other Services accumulate toward meeting the MAC only if the Aggregation ID for those Services is the same Aggregation ID as the VPN Billing Hierarchy. See Section 2.27 of this Tariff for rules and regulations regarding Aggregation ID.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)
 - .1 (continued)
 - .a 1+ usage charges from all of the Customer's outbound andToll Free Service offerings provided by the Company;
 - .b 1+ usage generated from VPN remote access calls;
 - .c 1+ usage generated from calls billed to the Company's LEC Card, Calling Card Option 2 and Option 2 categories, or Calling Card Option 3 and Option 3 categories;
 - .d MRCs for VPN and TFS features;
 - e MRCs for DVA and PRI-ISDN access lines associated with the Company's High Volume Dedicated Outbound Calling Service as described in Section 3.7.1 or Section 3.7.2 of this Tariff.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.2 Calculation of MAC and MMC (continued)
 - (D) Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) (continued)
 - .2 Charges associated with Directory Assistance Service, onetime or non-recurring charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC.
 - .3 There may be only one VPN Service per Corporate BAN of a Billing Hierarchy. All qualified usage charges and MRCs generated under all of the Customer's BANs under that Corporate BAN will be totaled to determine if the Customer has met the VPN MAC.
 - .4 If a Customer's VPN Service has multiple Corporate BANs, the Customer must commit to a separate MAC for each Corporate BAN with VPN Service. If VPN Service is associated with more than one Corporate BAN, the VPN Service associated with a particular Corporate BAN will only contribute to the MAC for that Corporate BAN; i.e., VPN usage charges and MRCs do not aggregate across Corporate BANs or Billing Hierarchies.

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2.26 Revenue and Term Plan Commitments (continued)

2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement

(A) Unmet MAC

If a Customer subscribing to any of the Company's High Volume Calling Plans (HVCP), remains on the same HVCP but fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

If a Customer subscribing to VPN Service remains on the same VPN service but fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date.

(B) Unmet MMC

.1 If a Customer subscribing to any of the Company's Business Optional Calling Plans fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.3 Calculation of UUF, Revenue Commitment Shortfall, Current Term Plan Agreement (continued)
 - (B) Unmet MMC (continued)
 - .2 Customers subscribing to any of the Company's High Volume Calling Plans and committing to an MMC will be given up to a three (3) month period for usage ramp up before any UUF is assessed. If a Customer subscribing to any of the Company's High Volume Calling Plans subscribes to an MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the ramp up period.

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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.4 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Signs New Term Plan Agreement
 - (A) If the Customer wishes to change MAC, MMC or plans with a MRC and term plan agreement or the length of a term plan agreement, the Customer must cancel its current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff. If the Customer wishes to change the Business Optional Calling Plan associated with its term plan agreement, the Customer must cancel its current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Tariff.

The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer signs a new term plan agreement for a functionally equivalent service from an Affiliate of the Company with a term that is equal to or longer than the remainder of the current term and revenue commitment that is equal to or greater than the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

- (B) When a Customer cancels an existing term plan agreement and signs a new term plan agreement for the same or different Business Optional Calling Plan, a UUF may apply. The UUF is equal to the lesser of the following and applies if the dollar value is greater than zero:
 - .1 the difference between the dollar value of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan and the dollar value of the Customer's Total Revenue Commitment for its new term plan agreement, or
 - .2 50% of the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

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SECTION 2 - RULES AND REGULATIONS

- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.4 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Signs New Term Plan Agreement (continued)
 - (C) The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer signs a new term plan agreement for a functionally equivalent service from an Affiliate of the Company with a term that is equal to or longer than the remainder of the current term and revenue commitment that is equal to or greater than the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.
 - 2.26.5 Reserved for future use

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Cancels Service With Company
 - (A) Customer Cancels MAC Has Been Met

If the Customer cancels a term Business Optional Calling Plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan early termination fee applies.

(B) Customer Cancels - MAC Has Not Been Met

Unless otherwise indicated in this Tariff if the Customer cancels a term Business Optional Calling Plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the early termination fee is equal to 50% of the unmet MAC for the current year and 50% of the unmet MAC for each of the additional years remaining on the term plan agreement. See Section 2.26.6 (F) of this Tariff.

(C) Customer Cancels - MMC for current month Has Been Met (Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the MMC times the number of months remaining in the complete term.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - (D) Customer Cancels MMC for current month Has NOT Been Met (Customer Subscribing to all Small Business Optional Calling Plans)

The early termination fee shall be 50% of the unmet MMC for the current month plus 50% of the MMC times the number of months remaining in the complete term.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.6 Calculation of UUF, Revenue Commitment Shortfall, Customer Cancels Current Term Plan Agreement and Cancels Service With Company (continued)
 - (E) Customer Cancels Business Optional Calling Plans with MRC

Customers that subscribe to Business Optional Calling Plans with MRCs and term plan agreements, who cancel the plan prior to the expiration date of the term plan agreement, will be required to pay an early termination fee.

The early termination fee shall be 50% of the MRC times the number of months remaining in the term plan agreement.

(F) The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer signs a new term plan agreement for a functionally equivalent service from an Affiliate of the Company with a term that is equal to or longer than the remainder of the current term and revenue commitment that is equal to or greater than the unpaid portion of the Customer's Total Revenue Commitment on the Customer's current term plan agreement that is being cancelled at the request of the Customer.

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2.26 Revenue and Term Plan Commitments (continued)

2.26.7 Start Date and End Date

(A) MAC

Achievement of the MAC is calculated on the Customer's yearly Service Acceptance Date anniversary or end date of the term agreement commitment.

(B) MMC

MMC is calculated on the Customer's monthly anniversary date.

(C) Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term plan begin and end dates will not change. The accumulated monies towards the MAC UUF if any, will be based on the begin and end date of the term without regard to the billing cycle.

(D) Business Optional Calling Plans with MRCs

When the Customer changes between Business Optional Calling Plans with MRC, the current term plan will be ended and the start date of new term plan begins on the day the order is processed.

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- 2.26 Revenue and Term Plan Commitments (continued)
 - 2.26.8 Term Plan Renewal
 - (A) Business Customer Subscribes to SBC Long Distance Virtual Private Network (VPN) or Any of The Company's High Volume Calling Plans

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer on the Customer's bill advising the Customer the date the term plan expires. If the Customer does not notify the Company of its intent to cancel the existing term plan agreement, the Customer will be charged the same usage rates contained in their expired term plan agreement on a month to month basis. Customer's MMC will be the equivalent to their former MAC divided by twelve.

(B) Business Customer Subscribes to All Other Business Optional Calling Plans

If the Business Customer does not notify the Company of its intent to cancel the existing term plan commitment, the term plan will automatically renew on the first day of the next billing cycle for the same length of term plan and MMC if applicable. Within thirty (30) days of the automatic renewal date of a term plan, if the Customer provides notice to the Company that the Customer wishes to cancel the new term plan commitment, the Company will adjust all early termination fees.

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2.27 Aggregation Grouping

- 2.27.1 Aggregation grouping is the collecting of a Customer's multiple BTNs into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
- 2.27.2 The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTNs that go together in the Aggregation grouping will be assigned an Aggregation ID.
- 2.27.3 Changes to a Customer's Aggregation grouping (such as adding or deleting BTNs) will not affect the Customer's MMC, MAC or term plan commitment.
 - (A) If a Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only TFS line(s) that utilizes Switched Access to reach the long distance network, the POTS telephone number associated with TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service or the Customer's TFS plan must be transferred to one of the Company's High Volume Toll Free Calling plans described in Section 3.7.1 or Section 3.7.2 of this Tariff. Otherwise, the Company may terminate Service pursuant to Section 2.20 of this Tariff.
 - (B) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

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2.28 Changes to Rates and Charges

In accordance with Commission rules, the Company may adjust its current rates and charges for Services by filing revised Tariff pages with the Commission. When usage rates are being changed, the change will become effective with the next billing period after the effective date of the rate change.

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3.1 Operator Toll Assistance Services

3.1.1 General

Operator Toll Assistance Services include a variety of billing options. Callers may use Operator Toll Assistance Services to place intrastate calls from their presubscribed telephone line or when away from their established primary Service location. Calls can originate from either tone-generating or rotary-dial instruments. Unless otherwise indicated in this Tariff, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's calling card and/or outbound Service offerings and Casual Callers that dial one of the Company's Toll Free Access Numbers.

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3.1 Operator Toll Assistance Services (continued)

3.1.3 Access Method

(A) For Customers that subscribe to any of the Company's outbound Services that requires Dedicated Access to reach the long distance network, access to Operator Toll Assistance Service will be blocked from the Customer's DVA lines. Callers dialing one plus (1+) one of the Company's Toll Free Access Numbers over Switched Access lines will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in Section 3.1.5 (A), 3.1.5 (B) or 3.1.5 (C) of this Tariff or may reach the operator for assistance. Callers placing a call from a tonegenerating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tonegenerating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.3 Access Method (continued)
 - (B) Unless otherwise indicated in this Tariff, callers placing calls over Switched Access lines may also place Operator Toll Assistance Services from Off-Net locations by dialing:
 - .1 00 from a presubscribed telephone line and request the long distance operator to complete the call or
 - .2 0+ the called number from a presubscribed telephone line
 - (C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:
 - .1 00 from a presubscribed telephone line and follow the prompts
 - .2 0+ the called number from a presubscribed telephone line.

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3.1 Operator Toll Assistance Services (continued)

3.1.4 Completion Type

- (A) Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.
- (B) Person-to-Person: Any operator-handled call whereby the person originating the call specifies to the operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

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3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options

(A) Calling Cards

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Toll Free Access Numbers will be blocked from the Customer's DVA lines.

.1 LEC Card

.a The Company will accept any valid LEC calling card that uses the LIDB verification system. The LEC ensures the availability of features and enables the card features. Charges associated with the LEC Card will be billed by the LEC with the Customer's bill for local exchange service.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .1 LEC Card (continued)
 - .b Reserved for future use.
 - If a Customer completes a call via a Group 2 Toll Free Access Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate.

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3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

2 Calling Card

.a Description

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. The Toll Free Access Numbers associated with the Calling Card are the Group 2 Toll Free Access Numbers.

.b Availability

The issuance of the Calling Card is dependent on the Customer having a presubscribed BTN/BAN or dedicated trunk group BAN. The card is not available on a stand alone basis. Customer may elect one of four optional plans. Customers subscribing to any Option 1, Option 2, or Option 4 calling card will be LEC billed. Customers subscribing to any Option 3 will be direct-billed.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - .b Availability (continued)
 - .i Option 1 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - b Availability (continued)
 - .ii Option 2 and Option 2 categories are available to Business
 Customers that subscribe to one of the Company's outbound Service
 offerings that require Switched Access to reach the long distance
 network. The Customer must select the Company as its
 presubscribed long distance service provider for the provision of
 interstate outbound calling. The Customer must have a minimum of
 one line presubscribed to the Company.
 - .iii Option 3 and Option 3 categories are available to Business Customers that subscribe to one of the High Volume Calling plans for the provision of inbound or outbound Service.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - .b Availability (continued)
 - .iv Option 4 is named Value Card Plus. This option is available to Residential Customers as an alternative to Calling Card Option 1.
 Customers subscribing to Calling Card Option 4 pay a MRC, and the usage rates and per call charges are less than the rates for Calling Card Option 1. See Section 4.1.3 of this Tariff for the MRC.
 Option 4 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - .c Features
 - i The Calling Card is available in English. Depending on the Customer's location, the card may be available in languages other than English. The Company determines which languages are available at any point in time.
 - Lii Customers may select from various calling card features such as PIN level restrictions for blocking International calls when available, speed dialing which allows a caller to dial subsequent calls without re-entering the card number and PIN, conference calling which allows the caller to add up to six (6) additional callers on the call. Unless otherwise indicated by the Customer, the PIN is printed on the card. The card number is always ten (10) digits plus a four (4) digit PIN. Upon the initial request for the card, the Customer will receive a card with a PIN printed on the card. The PIN will be randomly generated. However, the Customer has the option of changing the PIN to one selected by the Customer. The Customer will be able to define restriction features at the PIN level.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - .c Features (continued)
 - .iii Option 1 and Option 4

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

Option 2 and Option 2 Categories

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - .c Features (continued)
 - .iii Option 1 and Option 4 (continued)

Option 3 and Option 3 Categories

The Customer has a choice of one of the following:

- no name printed on the card
- company name printed on the card
- employee name printed on the card

If the Customer does not specify an option, the company's name will be printed on the card.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - .d Initial and Additional Periods
 - .i Option 1 and Option 4

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.ii Option 2 and Option 2 Categories

Unless otherwise indicated in a description of a business Service offering that includes Calling Card - Option 2 and Option 2 categories in combination with outbound and/or TFS, all calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - .d Initial and Additional Periods (continued)
 - .iii Option 3 and Option 3 Categories

For calling card calls originating via Switched Access or Dedicated Access, the billing increments for calls billed to the Calling Card - Option 3 and Option 3 categories are the same as the billing increments that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling optional calling plan selected by the Customer.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - .e Access Methods

Callers may bill calls to their Calling Card by dialing:

- i 1+ any Group 2 Toll Free Access Number; or
- ii 00 from a presubscribed telephone line and request the long distance operator complete the call; or
- .iii 0+ the called number from a presubscribed telephone line.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.5 Billing Options (continued)
 - (A) Calling Cards (continued)
 - .2 Calling Card (continued)
 - .f Rates and Charges

Only usage charges apply for fully automated Calling Card -Option 3 calls. Usage charges and per call charges apply for all other call types billed to the Calling Card.

.g LIDB

If a Customer completes a call via a Group 2 Toll Free Access Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, see Section 4.1.1 (B).1 of this Tariff and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate.

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3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(B) Collect

This is a billing option where the called party is verbally asked if they will pay for the call. If accepted the call is completed, the called party is billed for the call. Calls may be billed to domestic numbers only.

(C) Third Number

This is a billing option where a long distance call may be charged to a telephone number other than the originating telephone number or the telephone number of the called party. Prior to completing the call, the operator will determine whether or not the charges are authorized to be billed to the third number. Calls may be billed to domestic numbers only.

(D) Sent Paid

This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted from coin origination.

(E) Real Time Rates

Real time rates apply to calls for which time and/or charges information is provided.

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3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number and the billing number. The operator dialed per call charge applies in lieu of the operator assisted per call charge.

The rates for the operator dialed per call charges in Section 4.1.1 or Section 4.1.2 of this Tariff apply to: Station-to-Station and Person-to-Person calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to:

- (1) a call that cannot be completed by the caller due to equipment failure or trouble on the long distance network or
- (2) a call placed by a party identified as disabled and as a result of that disability cannot complete the call.

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3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called telephone number, but the operator collects the billing information to complete the call.

(C) Fully Automated

A fully automated call occurs when the person originating the call dials zero plus (0+) from a presubscribed line or one plus (1+) a Toll Free Access Number, plus the called telephone number, and then inputs the billing information as instructed by the automated call completion system. This call is completed without any assistance from an operator.

The fully automated rate also applies if a call:

- placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or
- cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

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3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges

(A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the following criteria: (i) access method, (ii) completion type (Station-to-Station or Person-to-Person), (iii) billing option selected (calling card, collect, third number, or sent paid) and (iv) level of automation used (operator dialed, operator assisted, or fully automated).

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service. The residential rate per minute also applies for a call placed collect or billed to a third number if the call is billed to a telephone number not presubscribed to the Company.

(B) If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Access Numbers, the rates and charges contained in Section 4.1.1 (B) of this Tariff apply.

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- 3.1 Operator Toll Assistance Services (continued)
 - 3.1.7 Application of Charges (continued)
 - (C) If a Customer or End User completes an Operator Toll Assistance Service call via any Operator Toll Assistance Service access method described in Section 3.1.3 (B) or 3.1.3 (C) of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to intrastate InterLATA calls and to intrastate IntraLATA calls.
 - (D) If a Casual Caller completes an Operator Toll Assistance Service call via any Operator Toll Assistance Services access method described in Section 3.1.3 (B).1 or 3.1.3 (B).2 of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to InterLATA and IntraLATA calling.
 - (E) If a Customer, End User or Casual Caller completes an Operator Toll Assistance Service call via any of the Group 2 Toll Free Access Numbers, this Tariff applies to both intrastate InterLATA and intrastate IntraLATA calls.

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3.2 Directory Assistance Services

3.2.1 General

Directory Assistance Service allows the Customer, End User or Casual Caller to request the telephone number or area code of a party located within the State but outside of the Customer's local calling area. The Directory Assistance operator provides assistance in locating business, residence, and government listings.

3.2.2 Availability

Assistance in obtaining an intrastate Directory Assistance listing is available to any Customer that has access to the Directory Assistance bureau via one of the access methods described in Section 3.2.3 of this Tariff. The following types of calls are not permitted to directory assistance:

- Person-to-Person
- Collect

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3.2 Directory Assistance Services (continued)

3.2.3 Access Methods

(A) General

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator.

.1 Customers who presubscribe to any of the Company's outbound Service offerings that utilize Switched Access to reach the long distance network may reach Directory Assistance on their presubscribed line by dialing:

.a
$$1 + \text{area code} + 555-1212$$

.b
$$0 + \text{area code} + 555-1212$$

- of one connect the long distance operator to connect the caller to Directory Assistance
- .d one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

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- 3.2 Directory Assistance Services (continued)
 - 3.2.3 Access Methods (continued)
 - (A) General (continued)
 - .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, the Customer or End User may reach Directory Assistance Service from the Customer's DVA lines by dialing 1+ NPA + 555-1212. Directory Assistance Service is blocked via all other access methods.
 - .3 Customers, End Users, and Casual Callers may also reach directory assistance by dialing one of the Company's Toll Free Access Numbers. The call may be completed on a fully automated basis by dialing the area code + 555-1212. The caller may also request the long distance operator to connect the caller to Directory Assistance.

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- 3.2 Directory Assistance Services (continued)
 - 3.2.3 Access Methods (continued)
 - (B) Call Originates From Off-Net Location

Unless otherwise specified in this Tariff, Customers, End Users or Casual Callers may also reach Directory Assistance via the following access methods:

- .1 1+ area code + 555-1212
- .2 0+ area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

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- 3.2 Directory Assistance Services (continued)
 - 3.2.3 Access Methods (continued)
 - (C) Call Originates From On-Net Location

Customers, End Users or Casual Callers may also reach Directory Assistance via:

- .1 1+ area code + 555-1212
- .2 0+ area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

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3.2 Directory Assistance Services (continued)

3.2.4 Features

(A) Multiple Listings

Customers may receive up to two listings per request to Directory Assistance. Regardless of the access method used by the caller to reach Directory Assistance, the two listings requested by the caller may be for telephone numbers located within different area codes.

(B) Automated DACC

Automated DACC provides the caller an option of having an interactive automated system complete a call to the called telephone number listing received from Directory Assistance without the caller hanging up and originating a new call.

- .1 The Company will offer Automated DACC only where technical capability exists to terminate the call.
- .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Automated DACC is blocked from the Customer's DVA lines.

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- 3.2 Directory Assistance Services (continued)
 - 3.2.4 Features (continued)
 - (B) Automated DACC (continued)
 - .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
 - .4 Automated DACC calls may not be completed via Group 2 Toll Free Access Numbers.
 - .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
 - .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
 - .7 Manual completion of the call from the Directory Assistance operator is not available.

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- 3.2 Directory Assistance Services (continued)
 - 3.2.4 Features (continued)
 - (C) Call Completion By Long Distance Operator

Manual call completion may be required for disabled callers or for callers that originate calls from rotary telephones. These callers should contact the long distance operator for connection to the Directory Assistance operator and request the long distance operator stay on the line to complete the call.

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3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges

(A) General

- .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
- .2 Customers will be billed a charge for each request of two listings or portion thereof.
- .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option such as third number or a calling card. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.

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- 3.2 Directory Assistance Services (continued)
 - 3.2.5 Application of Charges (continued)
 - (A) General (continued)
 - .4 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance, the following charges apply:
 - a Directory Assistance charge pursuant to Section 4.2 of this Tariff and
 - b operator dialed per call charge pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

If the long distance operator stays on the line to complete the call for the caller, usage charges also apply pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

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- 3.2 Directory Assistance Services (continued)
 - 3.2.5 Application of Charges (continued)
 - (B) Automated DACC

The Automated DACC charge applies in addition to the Directory Assistance per-call charge if the caller accepts the offer. The Automated DACC charge will not apply if the call is not completed. The DACC charge and the associated usage charges for the completed call will be billed using the same billing option used for the originating call to Directory Assistance. For rates and charges, see Section 4.2 of this Tariff for the DACC charge. In addition to the DACC charge, the Customer will be billed the directory assistance charge and the appropriate usage charge.

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3.4 Outbound Services-Switched Access

3.4.1 MTS

(A) Business MTS

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MTS is an intercity long distance Service available to Business Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. Business MTS is available to Business Customers that presubscribe to the Company for long distance Service. If a Business Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

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Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. With MTS, there is no minimum monthly billing. Calls billed under this Service offering will not qualify for promotional rates.

See Section 4.4.1 of this Tariff for applicable rates.

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3.4 Outbound Services-Switched Access (continued)

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3.4.1 MTS (continued)

(B) Residential MTS

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MTS is an intercity long distance Service provided to Residential Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a payphone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

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Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. With MTS, there is no minimum monthly billing.

See Section 4.4.1 of this Tariff for applicable rates.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.2 Long Distance III¹, aka JustCallSM Standard
 - (A) Long Distance III, aka JustCallSM Standard is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
 - (B) Long Distance III, aka JustCallSM Standard optional calling plan is provided in conjunction with interstate Long Distance III, aka JustCallSM Standard optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.att.com. Intrastate Long Distance III, aka JustCallSM Standard optional calling plan is not available on a stand-alone basis.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.2 Long Distance III¹, aka JustCallSM Standard (continued)
 - (C) Long Distance III, aka JustCallSM Standard optional calling plan is available to new and existing Residential Customers that:
 - .1 use Switched Access to reach the long distance network;
 - .2 subscribe to an access line service of the Company or an Affiliate of Tthe Company;T
 - 3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
 - .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III, aka

 JustCallSM Standard optional calling plan;
 - .5 bill the products, services, and/or features as required in this Long Distance III, aka JustCallSM Standard optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and
 - .6 request to be provisioned under this optional calling plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

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3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services

For outbound Services provided via a Switched Access arrangement, Residential Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

- (A) Reserved for future use
- (B) Reserved for future use
- (C) Reserved for future use

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (D) Consumer Long Distance Winback¹
 - Consumer Long Distance Winback is an outbound only, Flat Rate, .1 long distance optional pricing plan. This optional calling plan is available to residential Applicants that (1) use Switched Access to reach the long distance network; (2) subscribe to the following Т products, services or features provided by the Company or an Т Affiliate of the Company: CallerID Name and Number and a minimum of one product, service or feature from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to the Company for the provision of interstate and intrastate InterLATA Service; (4) request to be provisioned under this optional pricing plan; and (5) previously subscribed to local dial tone service or long T distance service of the Company or an Affiliate of the Company, and the Customer cancelled service; and (6) subscribe to and maintain an access line service of the Company or an Affiliate of the Company. T
 - .2 Customers or End Users can access the Service by dialing 1 + area code + the called telephone number.

Date of Issue: July 21, 2006

Issued By: Joann Rice - Associate Director Regulatory

TARIFF BRANCH

Effective Date Ry 17,00 EVED

5850 W. Las Positas Blydy/2006 Pleasanton, California 94588

> PUBLIC SERVICE COMMISSION OF KENTUCKY

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (D) Consumer Long Distance Winback¹ (continued)
 - .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
 - .4 Reserved for future use.
 - .5 If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of two products, services or features from Group A Large Package, the Company will move the Customer to the optional calling plan, FallBack described in Section 3.4.3 (AG) of this Tariff, unless the Customer selects an alternative optional calling plan. The rate will take effect on the date the Service is moved to FallBack.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

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Issued By: Joann Rice - Associate Director Regulatory

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> 5836 W. Las Positas Blvd. Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (E) Simple Solutions® II¹
 - Simple Solutions II is an outbound only, Flat Rate, long distance .1 optional pricing plan. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by the Company or an Affiliate of the Company: Τ CallerID Name and Number and a minimum of five products. Τ services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to the Company's or an Т Affiliate of the Company's Group B Large Package as defined in Section 1 of this Tariff;

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Issued By: <u>Joann Rice</u> - Associate Director Regulatory

TARIFF BRANCH

Effective Date: Argus 22,200 E V E D

5850 W. Las Positas Blyd Pleasanton, California 94588/2006

> PUBLIC SERVICE COMMISSION OF KENTUCKY

¹ This Service is no longer available to new Customers effective August 1, 2002.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (E) Simple Solutions® II¹ (continued)
 - .1 (continued)
 - (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer.
 - .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective August 1, 2002.

Date of Issue: May 5, 2005

Issued By: Joann Rice - Associate Director Regulatory

PUBLIC SERVICE COMMISSION

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5/9/2005 PURSUANT TO 807 KAR 5:011

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (E) Simple Solutions® II¹ (continued)
 - .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff.

¹ This Service is no longer available to new Customers effective August 1, 2002.

Date of Issue: May 5, 2005

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PUBLIC SERVICE COMMISSION

EFFECTIVE 5/9/2005 Effective Date May 9, 2005 RSUANT TO 807 KAR 5:01:

586 W. O. Positas Blvd. Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (F) Long Distance II¹
 - Optional pricing plan. Long Distance II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Long Distance II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
 - .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective April 12, 2004.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY

EFFECTIVE Effective Date: May 9, 2005 URSUANT TO 807 KAR 5:01

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (G) Domestic Saver
 - .1 Domestic Saver is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
 - .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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58**SEWTIGNP9sj1a**s Blvd. Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (H) Long Distance Block of Time 500 Minutes
 - distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that use Switched Access to reach the long distance network and request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

Date of Issue: May 5, 2005

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5850 M. DAN Positas Blvd. Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (H) Long Distance Block of Time 500 Minutes (continued)
 - 7.2 For a specified MRC, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a MRC, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (H) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

Date of Issue: July 21, 2006

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5850 W. Las Positas Blyd7/2006 Pleasanton, California 94588

> PUBLIC SERVICE COMMISSION OF KENTUCKY

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (H) Long Distance Block of Time 500 Minutes (continued)
 - .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Long Distance Block of Time 500 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (I) Simple Solutions® Block of Time 100¹
 - Simple Solutions Block of Time 100 is an outbound only long . 1 distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

Date of Issue: May 5, 2005

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OF KENTUCKY

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Effective Date 0.05 May 9, 2005 PURSUANT TO 807 KAR 5:011

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¹ This Service is no longer available to new Customers effective August 1, 2002.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (I) Simple Solutions® Block of Time 100¹ (continued)
 - .1 (continued)

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers effective August 1, 2002.

Date of Issue: May 5, 2005

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OF KENTUCKY

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (I) Simple Solutions® Block of Time 100¹ (continued)
 - specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
 - .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers effective August 1, 2002.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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Effective Date 9 May 9, 2005 PURSUANT TO 807 KAR 5:011

58**SEWTI@NPOs(ta)**s Blvd. Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (I) Simple Solutions® Block of Time 100¹ (continued)
 - .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff.

This Service is no longer available to new Customers effective August 1, 2002.

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Effective Date May 9, 2005

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (J) Reserved for future use

Date of Issue: May 5, 2005

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PURSUANT TO 807 KAR 5:011

5850 WILD Positas Blvd.

Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (K) Block of Time: 30 Minutes¹
 - distance optional pricing plan. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan.
 - .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
 - .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

¹ This Service is no longer available to new Customers effective May 1, 2002.

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5/9/2005 PURSUANT TO 807 KAR 5:011

5856W. Pas Positas Blvd. Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - Block of Time: 30 Minutes¹ (K)
 - .4 For a monthly recurring charge, the Customer receives a 30 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (K) of this Tariff for the per minute rate after the block of time has been used. The Customer may only subscribe to one block of time per BTN. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
 - .5 Reserved for future use.

¹ This Service is no longer available to new Customers effective May 1, 2002.

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PUBLIC SERVICE COMMISSION OF KENTUCKY

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58 W. IQNPOsitas Blvd. Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (K) Block of Time: 30 Minutes¹
 - .6 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Block of Time: 30 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
 - .7 For all calls, the initial and additional periods are billed in increments of one (1) minute or a fraction thereof. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers effective May 1, 2002.

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Effective Date: May 9, 2005 PURSUANT TO 807 KAR 5:01

58**50 WTLQNP9s(tas Blvd.** Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (L) Consumer Long Distance Winback II¹
 - Onsumer Long Distance Winback II is an outbound only, Flat Rate, long distance optional pricing plan. This Consumer Long Distance Winback II is available to residential Applicants that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by the Company or an Affiliate of the Company: (a) CallerID Name and Number, (b) Call Waiting, and (c) The Message CenterTM, Voice Mail PlusTM or CallNotes PlusTM; (3) subscribe to the Company for the provision of interstate and intrastate InterLATA Service; (4) previously subscribed to local dial tone service or long distance service of the Company or an Affiliate of the Company, and the Customer cancelled service; and (5) request to be provisioned under this optional pricing plan.
 - .2 Customers or End Users can access the Service by dialing 1 + area code + the called telephone number.

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Effective Date: Algus 22, 200 EVED

5850 W. Las Positas Blyd /2006 Pleasanton, California 94588

> PUBLIC SERVICE COMMISSION OF KENTUCKY

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¹ This Service is no longer available to new Customers effective December 28, 2002.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (L) Consumer Long Distance Winback II¹ (continued)
 - .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
 - .4 Reserved for future use.
 - .5 If the Customer cancels (a) CallerID Name and Number, (b) Call Waiting or (c) The Message Center[™], Voice Mail Plus[™] or CallNotes Plus[™] as described in 3.4.3 (L) .1 of this Tariff, the Company will move the Customer to the optional calling plan, FallBack described in Section 3.4.3 (AG) of this Tariff, unless the Customer selects an alternative optional calling plan. The rate will take effect on the date the Service is moved to FallBack.

¹ This Service is no longer available to new Customers effective December 28, 2002.

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58**50 W. Las Positas** Blvd. Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (M) Reserved for future use

Date of Issue: May 5, 2005

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PUBLIC SERVICE COMMISSION

OF KENTUCKY

EFFECTIVE

Effective Date: May 9, 2005 PURSUANT TO 807 KAR 5:011

58**SEWTIGNPOsitas** Blvd. Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (N) 150 Block of Time¹
 - 150 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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Effective Date: May 9, 2005 PURSUANT TO 807 KAR 5:01

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¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (N) 150 Block of Time¹ (continued)
 - .2 For a specified MRC, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a MRC, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (N) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
 - .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

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Issued By: Joann Rice - Associate Director Regulatory

TARIFF BRANCH

Effective Date Ry 31, 60 E V E D

5850 W. Las Positas Plys 7/2006 Pleasanton, California 94588

> PUBLIC SERVICE COMMISSION OF KENTUCKY

FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 246
Cancels Original Sheet 246

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (O) 500 Block of Time Gold
 - .1 500 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to the following products, services or features provided by the Company or an Affiliate of the Company:
 CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff:
 - c subscribe to the Company's or an Affiliate of the Company's T Group B Large Package as defined in Section 1 of this Tariff;
 - .d request to be provisioned under this optional pricing plan;
 - demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (O).1 .b and .c of this Tariff;
 - .f provide the Company the same billing name and address for all services required to subscribe to 500 Block of Time Gold; and
 - g limit the use of Service to that which is of a standard, domestic, residential nature.

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Effective Date: July 3I, 1006

5850 W. Las Positas Blyd 7/2006 Pleasanton, California 94588

> PUBLIC SERVICE COMMISSION OF KENTUCKY

Date of Issue: July 21, 2006

Issued By: Joann Rice - Associate Director Regulatory

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (O) 500 Block of Time Gold (continued)
 - .1 (continued)

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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OF KENTUCKY

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Effective Date: May 9, 2005

5856 W. I Cal Positàs Blvd. Pleasanton, California 94588

FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 248
Cancels Original Sheet 248

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (O) 500 Block of Time Gold (continued)
 - .2 For a specified MRC, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a MRC, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (O) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

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> PUBLIC SERVICE COMMISSION OF KENTUCKY

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (O) 500 Block of Time Gold (continued)
 - .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to FallBack.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (O) 500 Block of Time Gold (continued)
 - .3 (continued)

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to FallBack.

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If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (P) Domestic Saver Gold
 - optional pricing plan. Domestic Saver Gold is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver Gold is available to new and existing Residential Customers that:
 - use Switched Access to reach the long distance network;
 subscribe to the following products, services or features provided by the Company or an Affiliate of the Company:
 CallerID Name and Number and a minimum of three

products, services or features from Group A Large Package as defined in Section 1 of this Tariff;

- c subscribe to the Company's or an Affiliate of the Company's T Group B Large Package as defined in Section 1 of this Tariff; T
- d request to be provisioned under this optional pricing plan;
- demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also T subscribes to the products, services, and/or features described in Section 3.4.3 (P).1 .b and .c of this Tariff;
- .f provide the Company the same billing name and address for all services required to subscribe to Domestic Saver Gold; and
- g limit the use of Service to that which is of a standard, domestic, residential nature.

.2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (P) Domestic Saver Gold (continued)
 - .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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Executive Director

FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 253
Cancels Original Sheet 253

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (P) Domestic Saver Gold (continued)
 - .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Domestic Saver Gold and will be moved to FallBack.

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to FallBack.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (Q) Reserved for future use

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> 58**56** W. L. Positas Blvd. Pleasanton, California 94588

Executive Director

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (R) 200 Block of Time¹
 - 200 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (R) 200 Block of Time¹ (continued)
 - .2 For a specified MRC, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a MRC, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (R) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (R) 200 Block of Time¹ (continued)
 - .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 200 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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EFFECTIVE 5/9/2005 Effective Date: May 9, 2005 PURSUANT TO 807 KAR 5:011

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¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (S) 100 Block of Time¹
 - 100 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) meet one of the requirements specified below:
 - .a subscribe to the Company's or an Affiliate of the Company's T
 CallerID Name and Number; or T
 - .b previously subscribed to Simple Solutions Block of Time 100 and continue to meet the requirements specified in Section 3.4.3 (I) of this Tariff.
- ¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

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Effective Date Ruy II, COLE VED

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (S) 100 Block of Time¹
 - .2 Reserved for future use.
 - .3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (S) 100 Block of Time¹ (continued)
 - .4 For a specified MRC, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a MRC, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (S) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
 - .5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 100 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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Effective Date Ry31, 606 EVED

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¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (S) 100 Block of Time¹ (continued)
 - .6 If the Customer fails to maintains the requirements described in Section 3.4.3 (S).1 of this Tariff, the Customer will no longer qualify for 100 Block of Time and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (S) of this Tariff.

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¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (T) 60 Block of Time¹
 - .1 60 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to Residential Customers that (1) use Switched Access to reach the long distance network and (2) subscribe to the Company's or an Affiliate of the Company's CallerID Name and Number.
 - .2 Reserved for future use.

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¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (T) 60 Block of Time¹
 - .3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (T) 60 Block of Time¹ (continued)
 - .4 For a specified MRC, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a MRC, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (T) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (T) 60 Block of Time¹ (continued)
 - .5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 60 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
 - .6 If the Customer fails to maintains the requirements described in Section 3.4.3 (T).1 of this Tariff, the Customer will no longer qualify for 60 Block of Time and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (T) of this Tariff.

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¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans
 - Platinum Plans are outbound only Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. These Services are established at the BTN level. If a Customer selects a different Service or price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. Platinum Plans are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - subscribe to one of the Platinum Plans for the provision of interstate service and InterLATA intrastate Service for 1+ outbound direct dialed calls;
 - c subscribe to a minimum of one product, service or feature from the Company's or an Affiliate of the Company's Group C T Large Package as defined in Section 1 of this Tariff at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;

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- 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .1 (continued)
 - d subscribe to an access line service of the Company or an T Affiliate of the Company;
 - .e subscribe to SBC Internet Services' SBC Yahoo! DSL Internet access service, SBC Yahoo! Dial Up Internet access service or SBC Yahoo! High Speed Internet Access service at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
 - .f subscribe to any national or home service plan of Cingular Wireless at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
 - .g request to be provisioned under this Service;
 - .h demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (U).1.c, .d, .e, and .f of this Tariff;

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .1 (continued)
 - ii maintain a minimum of one product, service or feature from the Company's or an Affiliate of the Company's Group C
 Large Package as defined in Section 1 of this Tariff;
 - .j maintain SBC Internet Services' SBC Yahoo! DSL Internet access service, SBC Yahoo! Dial Up internet access service or SBC Yahoo! High Speed Internet Access service;
 - .k maintain any national or home service plan of Cingular Wireless;
 - .l provides the Company the same billing name and address for all services required to subscribe to one of the Platinum Plans;
 - .m limit the use of Service to that which is of a standard, domestic, residential nature; and

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .1 (continued)
 - .n bill the products, services, and/or features described in Section 3.4.3 (U).1 .c, .d, .e, and .f of this Tariff to the same BTN as the Customer's long distance Service subscribed to this Service.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .2 Customers who cancel or discontinue the Company's Service or any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or those companies listed in Section 3.4.3 (U).1 .c, .d., .e, or .f shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to FallBack and the rates described in Section 4.4.3 (AG) will apply.
 - .3 Reserved for future use

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .4 For a specified MRC, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
 - .5 Depending on the rate option selected by the Customer, block of time plans are available for night/weekend (off-peak) calling and anytime calling. The night/weekend or off-peak rate period is from 9:00 p.m. to but not including 7:00 a.m. Monday through Friday and 9:00 p.m. Friday to but not including 7:00 a.m. Monday.
 - .6 Total monthly usage in a given block of time is determine by measuring each call individually and rounding the call to the next full minute on a per-call basis. Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options

The Customer may choose from the following rate options:

.a Reserved for future use

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- Outbound Services-Switched Access (continued) 3.4
 - Consumer Outbound Services (continued) 3.4.3
 - Platinum Plans (continued) (U)
 - .7 Rate Options (continued)

The Customer may choose from the following rate options:

.b Reserved for future use

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options (continued)

The Customer may choose from the following rate options:

.c Reserved for future use

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options (continued)

The Customer may choose from the following rate options:

.d Reserved for future use

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options (continued)

The Customer may choose from the following rate options:

.e Reserved for future use

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Effective Date May 9, 2005 PURSUANT TO 807 KAR 5:011

58**SEWTLOAPOs(ta)** Blvd. Pleasanton, California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options
 - .f 200 Block of Time Platinum

For a MRC, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (U).6 of this Tariff for the per minute rate after the block of time has been used.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options
 - .g 500 Block of Time Platinum

For a MRC, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (U).7 of this Tariff for the per minute rate after the block of time has been used.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options (continued)
 - .h Reserved for future use

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> 5850 W. Las Positas Blvd. Pleasanton. California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options (continued)
 - i Reserved for future use.

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SECTION 9 (1) 5850 W. Las Positas Blvd. Pleasanton California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options (continued)
 - .j Reserved for future use

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> SECTION 9 (1) 5850 W. Las Positas Blvd. Pleasanton California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options (continued)
 - .k Reserved for future use

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> SECTION 9 (1) 5850 W. Las Positas Blvd. Pleasanton California 94588

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options (continued)
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- 3.4 Outbound Services-Switched Access (continued)
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 - (U) Platinum Plans (continued)
 - .7 Rate Options
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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options
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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (U) Platinum Plans (continued)
 - .7 Rate Options (continued)
 - .s Reserved for future use

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FOR THE STATE OF KENTUCKY
P.S.C. KY. NO. 10
1st Revised Sheet 288
Cancels Original Sheet 288

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (V) ValueSaver
 - .1 ValueSaver is an outbound only Service designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. ValueSaver is available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to and maintain the following features provided by the Company or an Affiliate of the Company: CallerID, Call
 Waiting, and 3 Way Calling or subscribe to and maintain the following features provided by the Company or an Affiliate of T the Company: CallerID and any two custom calling service
 features from Group A Large Package or Group B Large
 Package;
 - c subscribe to and maintain an access lines service of the T
 Company or an Affiliate of the Company; T

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (V) ValueSaver (continued)
 - .1 (continued)
 - .d request to be provisioned under this Service;
 - demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (V).1 .b and .c of this Tariff;
 - .f provide the Company the same billing name and address for all services required to subscribe to ValueSaver; and
 - g limit the use of Service to that which is of a standard, domestic, residential nature.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (V) ValueSaver (continued)
 - .2 Reserved for future use.
 - Oustomers who cancel or discontinue the Company's Service or any of the qualifying products, services or features as described in Section 3.4.3 (V).1 b and c of this Tariff or whose Service is refused, cancelled or discontinued by the Company or an Affiliate of the Company shall forfeit eligibility for rates under this Service.

 Customers continuing to presubscribe to the Company will be moved to FallBack.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (V) of this Tariff.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (V) ValueSaver (continued)

.4 Charges are usage sensitive and vary by day-of-week and time-of-day. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (W) 250 Block of Time¹ and 400 Block of Time¹
 - .1 250 Block of Time and 400 Block of Time are outbound only Service designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. These Services are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to and maintain the following products, services or features provided by the Company or an Affiliate of the Company: (1) a minimum of two products, services or features from Group A Large Package and/or Group B Large Package as defined in Section 1 of this Tariff and/or (2) Caller ID Name and Number;
 - .c subscribe to and maintain an access line service of the T
 Company or an Affiliate of the Company; T

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¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (W) 250 Block of Time¹ and 400 Block of Time¹ (continued)
 - .1 (continued)
 - .d request to be provisioned under this Service;
 - demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (W).1 b and c of this Tariff;
 - .f provide the Company the same billing name and address for all services required to subscribe to 250 Block of Time or 400 Block of Time; and
 - g limit the use of Service to that which is of a standard, domestic, residential nature.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (W) 250 Block of Time¹ and 400 Block of Time¹ (continued)
 - .2 If the Customer fails to maintain (1) a minimum of two additional features associated with the Group A Large Package and/or Group B Large Package or (2) fails to maintain an access line service of the Company or an Affiliate of the Company, the Customer will no longer qualify for 250 Block of Time or 400 Block of Time and will be moved to FallBack unless the Customer selects an alternative Service.

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (W) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (W) 250 Block of Time¹ and 400 Block of Time¹ (continued)
 - .3 Rate Options

The Customer may choose from the following rate options:

.a 250 Block of Time¹

For a MRC, the Customer receives a 250 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (W).1 of this Tariff for the per minute rate after the block of time has been used.

.b 400 Block of Time¹

For a MRC, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling T any time minutes. See Section 4.4.3 (W).2 of this Tariff for the per minute rate after the block of time has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (X) Unlimited Nationwide Calling Services, aka Connections Services T
 - 1 Unlimited Nationwide Calling Services are outbound only Services T designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. Unlimited Nationwide Calling Services T are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to and maintain the required services, products, and/or features described in Section 3.4.3 (X).4 of this Tariff for the rate option selected by the Customer;
 - subscribe to and maintain Unlimited Nationwide Calling
 Services for the provision of (1) intrastate InterLATA Service

 and interstate service or (2) intrastate IntraLATA Service,
 intrastate InterLATA Service, and interstate service (this
 Service is not available for intrastate Service on a stand-alone
 basis);

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3.4	Outhound	Services-	Switched A	Access	(continued)

- Consumer Outbound Services (continued) 3.4.3
 - Unlimited Nationwide Calling Services, aka Connections Services (X) (continued)
 - .1 (continued)
 - demonstrate to the satisfaction of the Company at the time of .d subscribing to the Service and associated rate plan that the Residential Customer also subscribes to the required products, services, and/or features described in Section 3.4.3 (X).4 of this Tariff:
 - provide the Company the same billing name and address for .e all services required to subscribe to Unlimited Nationwide Calling Services; and
 - .f limit the use of Service to that which is of a standard. domestic, residential nature (see Section 3.4.3 (X).3 of this Tariff); and
 - request to be provisioned under this Service. .g

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P.S.C. KY. NO. 10
2nd Revised Sheet 298
Cancels 1st Revised Sheet 298

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (X) Unlimited Nationwide Calling Services, aka Connections Services (continued)
 - .2 Customers who cancel or discontinue the Company's Service or any of the required products, services or features as described in Section 3.4.3 (X).4 of this Tariff whose Service is refused, cancelled or discontinued by the Company or an Affiliate of the Company shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to FallBack as described in Section 3.4.3 (AG) of this Tariff, unless the Customer selects an alternative Service.

If the Customer subscribes to IntraLATA and InterLATA intrastate
Service and discontinues InterLATA Service, the Customer will no
longer qualify for Unlimited Nationwide Calling Services.

Customers continuing to presubscribe to the Company will be moved
to FallBack and the rates described in Section 4.4.3 (AG) of this
Tariff will apply unless the Customer selects an alternative Service.

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- 3.4 Outbound Services-Switched Access (continued)
 - 3.4.3 Consumer Outbound Services (continued)
 - (X) Unlimited Nationwide Calling Services, aka Connections Services (continued)
 - .3 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to FallBack and the rates described in Section 4.4.3 (AG) of this Tariff will apply. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to resubscribe to this Service.
 - .4 Reserved for future use

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.4 Or	utbound	Services-	Switched	Access	(continued)
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3.4.3 Consumer	Outbound	Services	(continued)
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- (X) Unlimited Nationwide Calling Services, aka Connections Services (continued)
 - .5 Rate Options T

The Customer may choose from the following rate options:

.a AT&T Unlimited Nationwide CallingSM formerly known as T National Connections

For a MRC, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use.

Intrastate AT&T Unlimited Nationwide CallingSM is provided T in conjunction with interstate AT&T Unlimited Nationwide | CallingSM and is available only to Customers who subscribe to T the interstate service provided by the Company. Intrastate AT&T Unlimited Nationwide CallingSM is not available on a T stand-alone basis.

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